Pet Travel on Delta

Embark on a journey with your favorite furry companion. Depending on their size, some pets can travel as your carry-on.  
  
Note: Failure to comply with all pet policies and keep your pet in the kennel at all times while in the airport and onboard the aircraft may result in losing the ability to travel with your pet on future flights.  
  
Need to travel with your service animal? Explore our guidelines and requirements for [trained service animals](https://www.delta.com/us/en/accessible-travel-services/service-animals).

In-page Links

* [Carry-On Pets, Go to footer note](https://www.delta.com/us/en/pet-travel/overview#pet)
* [Booking Your Pet, Go to footer note](https://www.delta.com/us/en/pet-travel/overview#your)
* [Carry-On Kennel Requirements, Go to footer note](https://www.delta.com/us/en/pet-travel/overview#kennel)
* [Checking in With Your Pet, Go to footer note](https://www.delta.com/us/en/pet-travel/overview#checking)
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* [Carry-On Pet Exceptions, Go to footer note](https://www.delta.com/us/en/pet-travel/overview#exceptions)

[Military Pet Travel](https://www.delta.com/us/en/special-circumstances/military-travel/pets)

[Find information on how to transport your pet as an active U.S Military or U.S. State Department Foreign Service Officer with transfer orders.](https://www.delta.com/us/en/special-circumstances/military-travel/pets)

[International Pet Travel](https://www.delta.com/us/en/pet-travel/international-connection-pet-travel)

[Additional requirements apply when your pet is traveling internationally. Ensure a safe and seamless experience for your pet when they are traveling internationally or with a Delta partner airline.](https://www.delta.com/us/en/pet-travel/international-connection-pet-travel)

Carry-On Pets

On domestic flights within the contiguous U.S., small dogs, cats and household birds that meet the age, health, size and kennel requirements can travel in the cabin for a one-way fee that is collected at check-in.

Dog or cat travel outside the contiguous U.S. is permitted only if the customer possesses all required documentation for the pet to enter the destination and return to their country of origin (if applicable), and also complies with age, health, size and kennel requirements.

* The CDC has [specific documentation requirements](https://www.cdc.gov/importation/dogs/index.html) that apply to all dogs that are traveling to the United States.
* Documentation requirements for other destinations vary; visit [USDA APHIS Travel With a Pet](https://www.aphis.usda.gov/pet-travel) for more information.

Please review the following requirements to ensure a safe and healthy flight with a small pet traveling as a carry-on:

* Your pet must be at least 8 weeks old for domestic travel.
* Your pet dog must be 6 months old if traveling to the U.S. from another country and a pet cat must be at least 16 weeks old.
* Your pet must be at least 15 weeks old when traveling to the European Union.
* 1 pet is permitted per kennel with the following exceptions:
  + 1 female cat or dog may travel with her un-weaned litter if the litter is between 8 weeks and 6 months of age. There is no limit on the number of animals in the litter as long as they can fit safely in the kennel.
  + 2 pets of the same breed and size between the ages of 8 weeks and 6 months may be allowed to travel in 1 kennel, as long as they are small enough to fit into a single kennel and are compatible. If the pets are allowed to travel in 1 kennel, they will be charged as 1 pet.

The pet must be able to fit in a soft-sided ventilated pet kennel that will go underneath the seat directly in front of you. Pets in kennels will count as your 1 carry-on item. In addition to the kennel, you are permitted to bring 1 personal item on board the aircraft.

Seating With Your Pet

Customers with carry-on pets may not select seats in the following areas:

* Bulkhead seats
* An emergency exit row
* Seats designated as “no stowage”
* Flat-bed or Delta One seats
* Rows 46-51 on the A330-200 aircraft
* Rows 54-59 on the A330-300 aircraft
* Center seats on the B757-200 aircraft

Booking Your Pet

To ensure the comfort of all customers, we have a first-come, first-serve policy for pets in the cabin, with a limit on the total number allowed on each flight. If your pet meets the above requirements and you have a reservation, please contact [Delta Reservations](https://www.delta.com/us/en/need-help/overview#messageUs) as soon as possible to book your pet. We also ask that you have your pet’s kennel dimensions (length, width and height) available when you call.

| Number of Pets Permitted Per Cabin | | |
| --- | --- | --- |
| Ticket Class | **Number of Pets Allowed** |  |
| Domestic First Class including Canada, U.S. Virgin Islands, Puerto Rico and Guam.  Domestic Business Class  Domestic Delta One  International First Class | 2 | Carry-on pets are not allowed in any cabin with flat-bed seats |
| International Business Class  International Delta One  Delta Premium Select | 0 | Not Permitted at any time regardless of aircraft. Excludes service animals |
| Main Cabin – Domestic and International | 4 | Restrictions may apply |

For flights operated by our [partner airlines](https://www.delta.com/us/en/airline-partners/overview), please verify their specific policies regarding in-cabin animal transport.

Carry-On Kennel Requirements

Be sure to check the [aircraft dimensions](https://www.delta.com/us/en/aircraft/overview) of your flight to ensure your pet’s kennel will fit underneath the seat directly in front of you.

Your pet and kennel must also adhere to the following requirements:

* Your pet must be small enough to fit comfortably in a kennel with the ability to move around without touching or sticking out from the sides.
* The kennel must fit underneath the seat directly in front of you.
* The soft-sided kennel must be leak-proof and have ventilation openings on 3 sides for domestic travel and 4 sides for international travel.
* The maximum carry-on kennel dimensions are determined by the aircraft dimensions of your flight, as the under-seat space varies by aircraft. Delta recommends a soft-sided kennel with maximum dimensions of 18” x 11” x 11” since this fits most aircraft types.
* Your pet must remain inside the kennel with the door secured while in a Delta boarding area, during boarding and deplaning, while in a Delta Sky Club® and while on board the aircraft.

Checking in With Your Pet

When you arrive at the airport, you will need to visit the Special Service Counter to check in with your pet. At check-in, a Delta agent will ensure your pet and kennel meet the necessary requirements for your trip and collect the required pet fee. Remember to allow extra time at check-in for us to ensure your pet is ready for takeoff.

Once you are checked in and have your cabin pet tag, you are ready to go through the [security checkpoint](https://www.delta.com/us/en/check-in-security/airport-security) where you are required to remove your pet from their kennel.

After the security checkpoint, your pet must remain in their kennel while at the airport, unless they are in a designated relief area.

Delta Sky Club® Pets

Keep in mind that if you visit a Delta Sky Club with your pet, our policies are the same as the aircraft. For the comfort and safety of everyone, your pet must stay in its kennel. One of our representatives can assist you with locating a [pet relief area](https://www.delta.com/us/en/accessible-travel-services/service-animals#skyclub), which is available to customers with pets and trained service animals at most airports.

Carry-On Pet Fees

| To/From Destination | **CHECKED PET FEE EACH WAY** |
| --- | --- |
| **U.S./Canada/Puerto Rico/U.S. Virgin Islands** | $95 USD/CAD for tickets issued on/after February 28, 2022.  $125 USD/CAD for tickets issued before February 28, 2022. |
| **International** | $200/USD/CAD/EUR |
| **Brazil** | $75 USD |

CAD amount will be charged to exit Canada, while EUR amount will be charged to exit Europe. These fees are established by the [contract of carriage](https://www.delta.com/us/en/legal/contract-of-carriage-dgr) in effect at the time of ticket issuance.

Carry-On Pet Exceptions

For any travel to or from the following destinations — with the exception of service animals — pets must travel as cargo and are not permitted in the cabin:

* Australia
* Barbados
* Brazil, Colombia, Dominican Republic
  + Pet travel is not allowed for pets originating in Brazil, Colombia, or the Dominican Republic
* Hawaii
  + Pet travel is not allowed on flights to Hawaii
* Hong Kong
* Iceland
* Jamaica
* New Zealand
* Ireland
* South Africa
* United Kingdom
* United Arab Emirates

International travel to other destinations served by Delta is permitted if the customer possesses all required documentation for the pet’s entry into the final destination. Visit [USDA APHIS Travel With a Pet](https://www.aphis.usda.gov/pet-travel) for more information.

The CDC has [specific documentation requirements](https://www.cdc.gov/importation/dogs/index.html) that apply to all dogs, including trained service animals, that are traveling to the United States. Dogs entering the U.S. must appear healthy, be microchipped and be at least 6 months of age. All dogs must be accompanied by a receipt of a completed [CDC Dog Import Form.](https://cdc-786687.workflowcloud.com/forms/090dc543-7b2f-4538-b2c7-2919d12ecc73) Additional documentation may be required depending on where the dog’s rabies vaccination was administered and if, within the past 6 months, the dog has been in a [high-risk country for rabies](https://www.cdc.gov/importation/dogs/high-risk-countries.html) or a [low-risk or rabies-free country.](https://www.cdc.gov/importation/dogs/rabies-free-low-risk-countries.html)

Shipping Your Pet

Until further notice, we are only allowing the shipment of pets for active [**U.S. Military or U.S. State Department Foreign Service Offices (FSO)**](https://www.delta.com/us/en/special-circumstances/military-travel/pets) traveling with active permanent change of station orders. To make an active U.S. Military or FSO pet booking, please contact the [**Delta Cargo Customer Service Center**](https://www.deltacargo.com/Cargo/catalog/contact-us-customer-service) at 1-800-352-2746 (dial 711 for relay services). Keep in mind that you will be required to provide a copy of your permanent change of station orders.

Please note that existing [**live animal policies**](https://www.deltacargo.com/Cargo/catalog/products/pets)will still apply to all animals transported with cargo.

Shipping Your Pet

If you meet the transport requirements above and your pet is too large to fit comfortably in a soft-sided pet kennel or crate, you may be able to ship your pet with [**Delta Cargo**](https://www.deltacargo.com/Cargo/). Delta Cargo provides safe, reliable transportation with services to address the needs of all pets that are shipped. We invite you to review the following guidelines prior to contacting us to arrange your pet’s travel:

* A separate pet booking from the customer’s flight reservation must be made with the Delta Cargo Customer Service Center at 1-800-352-2746 (dial 711 for relay services). Additional fees and charges apply. Exceptions are made for service dogs that can’t be accommodated in the cabin.
* Pets shipped via cargo cannot be booked until 14 days prior to departure.
* Pets are not guaranteed to be shipped on the same flight or flight schedule as the customer.
* The acceptance cut-off times for domestic travel is 2.5 hours prior to departure and 4 hours prior to departure for international travel.  All animal shipment information must be in our system prior to the acceptance cut-off time.  Arrival close to or after the cut-off time will warrant rebooking.
* Pets must be dropped off and picked up at a [**Delta Cargo location**](https://www.deltacargo.com/Cargo/catalog/worldwide-locations) that is separate from passenger check-in.
* Pets must arrive at the cargo facility 4 to 6 hours prior to scheduled departure for domestic travel and 6 hours prior to departure for international travel.
* Delta Cargo requires international customers to use a [**pet shipper**](https://www.ipata.org/find-ipata-pet-shippers) approved by the International Pet and Animal Transportation Association.

Health Requirements

Requirements for Cargo Travel:

* Pets must be transported in travel crates/containers that comply with [**Container Requirement #1**](https://www.iata.org/contentassets/b0016da92c86449f850fe9560827bbea/pet-container-requirements.pdf) in the current version of the [**International Air Transport Association Live Animals Regulations (IATA-LAR)**](https://www.iata.org/en/programs/cargo/live-animals/pets/). The travel crate/container must allow the pet to stand, sit-upright, lie down and turn around without touching the top or sides.
* After obtaining a crate/container that complies with the IATA-LAR, your pet must be acclimated to confinement, which is a process that can take weeks to months.
* Your pet must have a health certificate deeming it medically fit for air travel via cargo from a USDA-accredited veterinarian or veterinary authority within 10 days of travel. When traveling internationally, an international health certificate is required, and it must be signed and/or endorsed by a USDA-accredited veterinarian or veterinary authority within 10 days of travel.

Understanding the Risks

Transport via cargo can be stressful for animals. Exposure to unfamiliar environments, people and movements impact each animal differently and poses risks that could lead to illness, injury, escape or, in rare cases, death. When you obtain a health certificate for your pet, please discuss the risks of air travel with your veterinarian. Consider your animal’s medical history and whether it has anxiety disorders that may be worsened during travel. Two major factors that should be discussed are your animal’s age and breed.

* **Animal age:**Since life expectancy varies among breeds, there is no maximum age set for air travel. However, impaired vision or hearing, heart, liver or kidney disease, cancer, arthritis, diabetes, senility and weakness can often impact older animals. Please ensure that you have discussed the stress of travel and its impact on your pet due to age with your veterinarian.
* **Breed:** Brachycephalic (snub-nosed) dogs, cats and their mixes are not permitted on Delta or Delta Connection flights. Visit Delta Cargo for a [**full list of restricted dog and cat breeds**](https://www.deltacargo.com/Cargo/catalog/restricted-animals).

Live Animal Checklist & Feeding

When you check your pet in, you will be asked to complete a live animal checklist confirming that your pet has been offered food and water within 4 hours of check-in. You must also provide food, along with feeding and watering instructions for a 24-hour period if an in-transit feeding is necessary.

Tranquilizers & Sedatives

The use of pet tranquilizers or sedatives at high altitudes is unpredictable and the sedation of household dogs and cats is not permitted. This also includes any medication that causes sedation of the pet.

Weather Requirements

To keep your pet safe, we observe seasonal restrictions on pet travel and do not ship pets during [**extreme weather**](https://www.deltacargo.com/Cargo/catalog/temperature-guidelines). This includes if the temperature exceeds 80˚F (27˚C) or falls below 20˚F (-7˚C) while the animal is on the ground at any point during travel. A Certificate of Acclimation for your pet is required for your pet to travel when temperatures fall between 20˚F (-7˚C) and 45˚F (7˚C).

International & Connection Pet Travel

Whether your pet is traveling within the United States or to an international destination, we want to ensure a smooth travel experience. Remember, fees and rates can vary depending on whether your [small pet is traveling as a carry-on](https://www.delta.com/us/en/pet-travel/overview) or if [you’re shipping your large pet with Delta Cargo](https://www.delta.com/us/en/pet-travel/shipping-your-pet).

|  | **SkyWest Airlines** | **Endeavor Air** |
| --- | --- | --- |
| **# of Pets Allowed Within Each Cabin (Only 1 Per Passenger)** | 2 | 2 |
| **Allows Pets as Checked Baggage or Cargo** | Yes | Yes |
| **Accepts Extra-Large or Giant Kennels** | No | No |
| **# of Kennels Accepted Per Flight** | 1 Large or 2 Medium or 2 Small or 1 Small and 1 Medium | 1 Large or 2 Medium or 2 Small or 1 Small and 1 Medium |
| **Maximum Kennel Weight** | 100 lbs. (45kg) | 100 lbs. (45kg) |

For aircraft that have only one class cabin, a maximum of 4 kennels per aircraft is allowed.  
Live animals are prohibited on all flights operating outside of the U.S. except Canada.

Animal Travel Outside the Contiguous U.S.

Travel with animals outside the contiguous U.S. is governed by strict regulations, so it’s best to prepare well in advance of your trip. Consider these tips before you travel:

* Contact the embassy or consulate of your destination country for their animal travel regulations
* Obtain all necessary vaccines and paperwork (such as health certificates or vaccination records)
* Check for any regulations or advisories from the CDC or the [Animal and Plant Health Inspection Service (APHIS)](https://www.aphis.usda.gov/pet-travel) about animal imports or exports
* The CDC has [specific documentation requirements](https://www.cdc.gov/importation/dogs/index.html) that apply to all dogs, including trained service animals, that are traveling to the United States.
  + Dogs entering the U.S. must appear healthy, be microchipped and be at least 6 months of age.
  + All dogs must be accompanied by a receipt of a completed [CDC Dog Import Form.](https://cdc-786687.workflowcloud.com/forms/090dc543-7b2f-4538-b2c7-2919d12ecc73)
  + Additional documentation may be required depending on where the dog’s rabies vaccination was administered and if, within the past 6 months, the dog has been in a [high-risk country for rabies](https://www.cdc.gov/importation/dogs/high-risk-countries.html) or a [low-risk or rabies-free country.](https://www.cdc.gov/importation/dogs/rabies-free-low-risk-countries.html)
* Know that additional charges may apply, such as veterinary bills, customs clearance fees, quarantine costs, and more

Exceptions may apply for customers traveling with trained service animals or those in the U.S. Military or U.S. State Department Foreign Service Offices.

Expand AllCollapse All

[Australia & New Zealand](https://www.delta.com/us/en/pet-travel/international-connection-pet-travel#expander-image-panel-tent_parsys_expander_0)

Australian law does not allow pets as carry on or checked baggage. The only exception is for [**Service Animals**](https://www.delta.com/us/en/accessible-travel-services/service-animals)  with correct documentation. All pets must enter or depart via cargo.

New Zealand law does not allow pets as carry on or checked baggage. The only exception is [**Service Animals**](https://www.delta.com/us/en/accessible-travel-services/service-animals)  with correct documentation. All pets must enter or depart via cargo.

[Cuba](https://www.delta.com/us/en/pet-travel/international-connection-pet-travel#expander-image-panel-tent_parsys_expander_1)

Trained service animals are not recognized as service animals by Cuban authorities and will be treated as household pets (dogs or cats only) upon arrival. Customers must request in advance, and have in their possession during travel, a household pet certificate from their local Cuban embassy/consulate.

[Egypt](https://www.delta.com/us/en/pet-travel/international-connection-pet-travel#expander-image-panel-tent_parsys_expander_2)

The Centers for Disease Control and Prevention (CDC) issued a temporary ban on dogs traveling from Egypt for the protection of public health.  The CDC will review this suspension periodically and Delta will provide updates as they become available.  To ensure the protection and safety of our customers and their animals, Delta will place a temporary embargo on pet travel to and from Egypt.

[European Union](https://www.delta.com/us/en/pet-travel/international-connection-pet-travel#expander-image-panel-tent_parsys_expander_3)

For pets traveling to or from other countries in the European Union, a veterinary certificate is required for domestic dogs, cats and ferrets entering the European Community for Non-Commercial Movement (Regulation (EC) No. 998/2003). They must also be microchipped, and only a microchip implant is an acceptable means of identification (tattoos are no longer acceptable).

[Hawaii](https://www.delta.com/us/en/pet-travel/international-connection-pet-travel#expander-image-panel-tent_parsys_expander_4)

Hawaii takes extra care allowing live animals into the state because of its unique ecosystems. Only trained service animals are accepted, with certain provisions. Hawaii requires all live animals that enter the state have health certificates and rabies vaccinations dated no more than 10 days before travel begins.  Quarantine facilities are located only in Honolulu; therefore, Delta can only accept animals on flights directly to Honolulu. Delta cannot accept warm-blooded animals on flights that are longer than 12 hours. Delta does not participate in the Neighbor Island Dog and Cat Entry Program.

**Quarantines**

Quarantine facilities are located only in Honolulu; therefore, Delta can only accept animals on flights directly to Honolulu. Animals are inspected upon arrival in Honolulu International Airport (HNL) at the Animal Quarantine Holding Facility. If approved by Hawaii Department of Agriculture 7 days or more before departure, customers with trained service animals may request inspection at the HNL terminal between 8:00 A.M. – 4:00 P.M. daily. Quarantines are generally 120 days. If specific pre- and post-arrival requirements are met, your animal may qualify for a shorter (<31 days) quarantine. Owners must pay quarantine costs in full.

For more information, visit the [Hawaii Department of Agriculture](https://hdoa.hawaii.gov/) or call 808-483-7151.

[Hong Kong](https://www.delta.com/us/en/pet-travel/international-connection-pet-travel#expander-image-panel-tent_parsys_expander_5)

Pets are not allowed in the cabin or as accompanied or excess baggage to/from Hong Kong. Special permit/import permit or quarantine permit is required for all animals and birds (including dogs & cats) applied before arrival in Hong Kong and they must be shipped as cargo covered by an air bill.

[South Africa](https://www.delta.com/us/en/pet-travel/international-connection-pet-travel#expander-image-panel-tent_parsys_expander_6)

Pets are not allowed as checked baggage to or from South Africa due to concerns of animal safety and customs regulations. This restriction does not apply to service animals. South Africa recognizes service dogs and allows them in the cabin. All animals must travel as manifested cargo on an air waybill. Military exceptions do not apply.

[United Kingdom](https://www.delta.com/us/en/pet-travel/international-connection-pet-travel#expander-image-panel-tent_parsys_expander_7)

When traveling to or from the United Kingdom, Delta will not accept any live animals as checked or carry-on baggage.

For traveling in the cabin to the Republic of Ireland, customers must notify the Department of Agriculture in advance at [petmove@agriculture.gov.ie.](mailto:petmove@agriculture.gov.ie.) Find additional information at the Republic of Ireland [Pet Travel Portal.](http://www.pettravel.gov.ie/)

**Service Dogs Traveling to London (Heathrow & Gatwick) or Manchester**

Delta will transport service dogs to London (Heathrow & Gatwick) and Manchester with the proper documentation and compliance with U.K. guidelines.

* Contact the appropriate Animal Reception Center in your destination city for more information on requirements to enter the United Kingdom.
* Obtain a pre-approval letter from your destination Animal Reception Center to verify that your service animal has the appropriate documentation, microchip etc. Failure to present the pre-approval letter to Delta will result in denial of the service animal for travel.
* Pay all appropriate fees as required by the Animal Reception Center in your destination city. For more information, please contact the appropriate Animal Reception Center below.

For questions about transporting a trained service animal, please call Delta at [1-800-221-1212](tel:18002211212) and ask to speak to the CRO Desk.

| CRO Desk at Airport | **Information** | **Contact** |
| --- | --- | --- |
| Edinburgh (EDI) | Extrordinair Animal Reception Centre Room 110, Edinburgh Airport Spitfire House, Cargo Terminal Turnhouse Rd, Ingliston Edinburgh EH12 0AL | arc@extrordinair.co.uk (0)131 317 7277 |
| London Gatwick (LGW) | Animal Aircare Co. Ltd. Unit 6 Cargo Forecourt Road Gatwick Airport West Sussex, RH6 0SQ | office@animalaircare.co.uk +44 1293 555580 |
| London Heathrow (LHR) | City of London Animal Reception Centre Beacon Road Heathrow Airport Hounslow Middlesex TW6 3JF | (0)208 745 7894/5 HARC@cityoflondon.gov.uk |
| Manchester (MAN) | Pets on Jets  Building 300 World Freight Terminal Manchester Airport M90 5BA | +44 (0)161 209 7670 info@petsonjets.com |

For other questions related to the U.K. Pet Travel Scheme, contact the Department of Environment, Food and Rural Affairs (DEFRA).

Children & Infant Travel

We’re here to help families take flight — whether your family is traveling within or outside the United States or your child is traveling as an unaccompanied minor. For assistance with a child’s ticket (2 years of age or older), please reach out to [Delta Reservations](https://www.delta.com/us/en/need-help/overview#messageUs). For assistance with an Infant-in-Arms ticket (under 2 years of age), please [review below, Go to footer note](https://www.delta.com/us/en/children-infant-travel/overview#review) or go to [My Trips](https://www.delta.com/my-trips/search).

Age at the Time of Travel

| Children & Infant Travel | | | |
| --- | --- | --- | --- |
|  | **Ticket & Fees Within the U.S.** | **Ticket & Fees Outside the U.S.** | **Travel Requirements** |
| **<2 YEARS OLD, ON ADULT’S LAP** | Ticket Required | Ticket required, usually at 10% of adult fare. Fees are country-specific | May **not**travel alone, must be accompanied by a passenger at least 18 years of age |
| **<2 YEARS OLD, IN THEIR OWN SEAT** | Ticket Required | Ticket required, country-specific discounts may apply | May **not**travel alone, must be accompanied by a passenger at least 18 years of age |
| **2-4** | Ticket Required | Ticket required, country-specific discounts could apply | May **not** travel alone, must be accompanied by a passenger at least 18 years of age |
| **5-14** | Ticket Required | Ticket required, country-specific discounts could apply | May travel alone on nonstop flights using the [Unaccompanied Minor Program](https://www.delta.com/us/en/children-infant-travel/unaccompanied-minor-program) |
| **15+** | Ticket Required | Ticket required, country-specific discounts could apply | May travel alone |

How to Add Infant-in-Arms to Your Ticket

When you travel with a child under 2 years of age, you may choose to travel with the child on your lap (Infant-in-Arms) for free on all flights within the United States. Our step-by-step guide explains how to easily add an Infant-in-Arms to your ticket yourself.

1. Go to [My Trips](https://www.delta.com/my-trips/search)
2. Go to the "Special Service Requests" section and select “Open” under the Infant-in-Arms icon
3. Click the "+" button next to “Request Infant-in-Arms” for the flight(s) the infant or child will be on
4. Fill in the required information fields and click “Confirm”

Family Seating Policy

Delta strives to seat family members together upon request. If you are unable to obtain seat assignments together for your family using delta.com or the [Fly Delta mobile app](https://www.delta.com/us/en/delta-digital/mobile), please contact reservations to review available seating options.

Children Traveling Alone

Delta’s committed to providing safe travel for all — especially children traveling by themselves with our [Unaccompanied Minor Program](https://www.delta.com/us/en/children-infant-travel/unaccompanied-minor-program). For a $150 fee each way, up to 4 children between the ages of 5 to 14 will receive an employee escort and special amenities for a reliable and comfortable trip. Minors between the ages of 15 to 17 can use this program, per parent or guardian request.

* Children traveling as unaccompanied minors receive barcoded wristbands that track their journey
* Parents or guardians can escort unaccompanied minors to the gate area through security
* Children have access to Delta Sky Zone at some airports, a kids-only lounge with video games, snacks and a secure area to hang out between flights

Children & Infant Baggage

We try to make traveling with kids as easy and convenient as possible. So, before you head out to the airport with your little ones, find out how much of your child’s baggage to bring and know about complimentary checking your stroller or safety seat. Review our [child baggage](https://www.delta.com/us/en/baggage/special-items/children-infant-items) guidelines for specific details on regarding checked baggage.

Complimentary Checked Strollers, Child Safety Seats & Other Infant Items

Children’s strollers and child safety seats are not counted as part of the standard baggage and therefore can be easily checked for free. For your convenience, these items may be checked at the curbside, the ticket counter or at the gate.

Child safety seats may be brought on board the plane in certain circumstances. If you booked a seat for your child or if there is an open passenger seat in your row, you may place your child in an FAA-approved child safety seat during take-off and landing. If you have not purchased a seat for your child or an extra passenger seat is not available, the item must be checked at the gate by a Delta representative.

In addition to one bag carry-on allowance, you may bring a booster seat, other infant seat or bassinet, or breast pump and associated cooler bag on the plane as an additional free item, which is still subject to carry-on size restrictions. If you carry on an infant seat or bassinet, it must be secured tightly by a seatbelt to be stored on an aircraft seat.

Some Restrictions Apply

*Not all seats allow for the use of child safety and booster seats. Be sure to*[*review the type of seat available*](https://www.delta.com/global/en/aircraft/overview)*on the aircraft for your upcoming flight.*

*Per federal regulations, a child safety or booster seat cannot be used at any time on Delta One flatbed seats Per FAA regulations, children under 2 years of age are not allowed to sit in a seat equipped with an airbag seat belt.*

Infant Air Travel

We’re here to take you and your family wherever you need to go.  Infants or children under 2 years of age can travel on the lap of an adult for free (within the United States) or at a reduced fare (for international travel). You also may purchase a ticket and use the child’s own seat on the aircraft as long as it meets the FAA-approved child safety seat specifications or use a CARES harness. Our [step-by-step guide](https://www.delta.com/us/en/children-infant-travel/overview#review) explains how to easily add a lap-held infant (Infant-in-Arms) to your ticket yourself.

Due to FAA safety requirements, 1 adult passenger may only carry 1 lap-held infant. If an adult passenger is traveling with 2 infants, a seat must be purchased for the additional infant. Infants occupying a seat on domestic flights require a ticket and pay the applicable fare.

Pregnant Passengers

At Delta, we don’t impose restrictions on flying if you’re pregnant and don’t require a medical certificate for your travel. If you're traveling after your eighth month, it's a good idea to check with your doctor to be sure travel is not restricted. Keep in mind, ticket change fees and penalties cannot be waived for pregnancy.

Child & Infant Age Restrictions

| Child & Infant Age Restrictions | |
| --- | --- |
| CHILD AGE AT TIME OF UNACCOMPANIED TRAVEL | **TRAVEL PERMITTED/NOT PERMITTED** |
| **UNDER 7 DAYS (NEWBORN)** | May not travel unless accompanied by an approval letter from a physician who has physically examined the baby that gives permission for newborn to fly. |
| **0-2 YEARS** | May travel with a parent, legal guardian or adult over 18-years-old in the lap of an adult (Infant-in-Arms) or an FAA-approved child safety seat |

Infant-in-Arms or Child in Safety Seat

When you travel with a child under 2 years old, you may choose to travel with the child on your lap (Infant-in-Arms) or travel with your child in an FAA-approved child safety seat. To use a FAA-approved safety seat, you must purchase a ticket for your child so they have a reserved seat.

| Infant-in-Arms or Ticketed | | |
| --- | --- | --- |
|  | **Travel Within the U.S.** | **INTERNATIONAL** |
| **INFANT-IN-ARMS (CHILD IN LAP)** | Free within the United States, [must add infant or child (under 2 years of age) to your ticket](https://www.delta.com/us/en/children-infant-travel/overview#review) | Generally 10% of adult fare + international taxes or fees, must [notify Delta Reservations so we can list your child on ticket](https://www.delta.com/us/en/need-help/overview) |
| **SEATED (CHILD IN SEPARATE SEAT)** | Must pay for adult fare ticket and bring FAA-approved child safety seat for child | Must pay for adult fare ticket and bring FAA-approved child safety seat for child |

YOU WILL NEED TO PURCHASE A TICKET FOR YOUR CHILD IF YOU:

* Have a child that is 2 years old or older
* Have a child that turns 2 during the trip
* Prefer the child sit in a seat with an FAA-approved child safety seat
* Already have a child that will be sitting in your lap, regardless of age
* Want your child to earn miles for their SkyMiles account
* Will be traveling between countries, regardless of whether or not the child occupies a seat

Child Safety Seat Guidelines

If you decide to use a child safety seat aboard the airplane and purchase a ticket for your child, there are a few restrictions and guidelines you'll need to follow.

Expand AllCollapse All

[Where to Sit with a Child Safety Seat](https://www.delta.com/us/en/children-infant-travel/infant-travel#expander-image-panel-tent_parsys_expander_0)

The window seat is the preferred location for an approved child safety seat (child restraint system or car seat). Other locations may be acceptable provided the seat is not installed between other passengers and the aisle. An accompanying adult must sit next to the child. More than one car seat may be in use in the same row and section of seats. Per FAA regulations, children under 2 years of age are not allowed to sit in a seat equipped with an airbag seat belt.

When using a child safety seat, don’t select seats in the following areas:

* Aisle seats
* Emergency exit rows
* Bulkhead seats when the safety seat is a combination car seat and stroller
* Flatbed seats in the Delta One™ area of the following aircraft: Airbus A330-200 or A330-300 aircraft\*

*\*Child Safety Seats are not permitted in this area since the airbag seat belt cannot be deactivated*.

[Takeoff and Landing](https://www.delta.com/us/en/children-infant-travel/infant-travel#expander-image-panel-tent_parsys_expander_1)

An adult (18 years or older) may hold an infant (Infant-in-Arms) or place the infant in a FAA-approved child restraint in their seat during takeoff and landing. Booster-type car seats are not permitted for use during taxi, takeoff and landing.

[Child Safety Seats & Adults' Responsibilities](https://www.delta.com/us/en/children-infant-travel/infant-travel#expander-image-panel-tent_parsys_expander_2)

Delta flight attendants will check with accompanying adults to ensure that children are properly secured in their safety seats and in the aircraft seat. The accompanying adult, however, has the following responsibilities when using a child restraint during takeoff and landing:

* Ensure that the child restraint seat [meets FAA guidelines, Go to footer note](https://www.delta.com/us/en/children-infant-travel/infant-travel#approvedchild)
* Ensure that the child restraint seat functions properly and is free of obvious defects
* Secure the child according to the manufacturer's instructions
* Ensure the child does not exceed the restraint's weight limit
* Ensure the child restraint is secured to the aircraft seat using the aircraft seat's safety belt

[Approved Child Safety Seats](https://www.delta.com/us/en/children-infant-travel/infant-travel#expander-image-panel-tent_parsys_expander_3)

All child safety seats or restraints include labeling that indicates their compliance with safety requirements. Restraints that meet the qualifications and labeling are approved for use on Delta flights.

Restraints manufactured within the U.S. after 2/25/85 with the following labels:

* Conforms to all applicable federal motor vehicle standards
* Is certified for use in motor vehicles and aircraft

Restraints manufactured within the U.S. between 1/1/81 and 2/25/85 with the following label:

* Conforms to all applicable federal motor vehicle standards

Restraints manufactured outside the U.S. with the following labels:

* Has the approval of a foreign government
* Was manufactured under standards of the United Nations

Restraints that are not permitted:

* Booster seats, even if they bear labels indicating they meet U.S., UN or foreign government standards
* Vest and harness-type child restraint devices other than the FAA approved CARES restraint device

Bassinets or SkyCots

For some of our smallest passengers on some international flights, we offer onboard baby bassinets. They’re ideal for babies weighing up to 20 lbs. (9 kg) and up to 26 inches (66 cm) long.

* Onboard bassinets, also known as SkyCots, are available free of charge for passengers in select seats on equipped aircraft for some international flights
* SkyCots can be requested by contacting [Reservations](https://www.delta.com/us/en/need-help/overview) before arriving at the airport and then speaking with the gate agent at the boarding gate, but cannot be guaranteed due to a limit of two SkyCots per aircraft and weight restrictions
* Please note that all infants must be held during takeoff, landing and whenever the seat belt light is on

Additional Infant Travel Information

For children under the age of two, we recommend you purchase a seat on the aircraft and use an approved child safety seat. Here are some other helpful tips for traveling with your infant or toddler:

Breastfeeding

Delta fully supports a woman’s right to breastfeed on board Delta and Delta Connection aircraft and in Delta facilities. Breast pumps are allowed on board. At the airport and if you prefer, many airports do offer private lactation rooms or spaces. Ask a Delta associate if you need assistance locating one at an airport.

Booking Your Trip

When traveling with an infant or toddler, you may find it helpful to allow a little extra time between flights to take rest or bathroom breaks along the way. Our [Airport maps](https://www.delta.com/us/en/airports/overview) can help you plan your layovers before you even reach the airport.

International Flights

If your travel destination requires a passport and/or travel visas, you will need a passport for your child, and possibly extra documentation. To review required documentation in each country you’re visiting or stopping over in, visit the [U.S. Department of State’s Special Requirements for Children](https://travel.state.gov/content/travel/en/passports.html/get/minors/minors_834.html834.html).

Infant Baggage

Review our [Infant & Children's Items guidelines](https://www.delta.com/us/en/baggage/special-items/children-infant-items) for specific details on carry-on items, including child restraint seats, strollers and diaper bags. During security check in, the TSA will usually make a special provision for items like medications, breast milk and baby formula. Check out the [Traveling with Kids section of the TSA website](https://www.tsa.gov/travel/special-procedures/traveling-children) for information and helpful videos about travel with infants and carry-on baggage restrictions.

Unaccompanied Minor Program

When children travel alone on our flights, we take every step to make sure your child is safe, comfortable and enjoying a positive travel experience. Explore our unaccompanied minor program, which offers features like a trackable wristband, Sky Zone lounge for kids and a Delta personal escort for your child throughout their travel day.

Program Details

| Program Details Table | | |
| --- | --- | --- |
| **CHILD AGE AT THE TIME OF UNACCOMPANIED TRAVEL** | **TRAVEL PERMITTED/NOT PERMITTED** | **UNACCOMPANIED MINOR PROGRAM FEE** |
| 4 YEARS & YOUNGER | May not travel alone (must be accompanied by a passenger at least 18 years old) | N/A |
| 5-7 YEARS | May travel on some nonstop flights only | $150 each way for up to 4 children |
| 8-14 YEARS | May travel on some nonstop and connecting flights | $150 each way for up to 4 children |
| 15-17 (Who Have Opted to Travel as Unaccompanied Minor) | May travel on nonstop and connecting flights | $150 each way for up to 4 children |

[*Children ages 15-17 are permitted to travel as a standard passenger, Go to footer note*](https://www.delta.com/us/en/children-infant-travel/unaccompanied-minor-program#term)*, provided they can present a*[*valid ID*](https://www.delta.com/us/en/check-in-security/required-travel-documents/travel-within-the-us)*to security personnel. If parents or guardians prefer, they can also travel as an unaccompanied minor.*

Unaccompanied Minor Travel Journey

If your child is traveling alone as an unaccompanied minor, an adult (18 years old or older) must accompany the minor through the check-in process and pick up the child at their destination. Review the process to help your unaccompanied minor prepare for their flight.

How to Book

To determine eligibility and book a reservation for an unaccompanied minor, you must contact Reservations at [800-325-8847](tel:8003258847) to ensure that the travel is permitted and correctly documented. When you book, the adult making the reservation will provide a 4-digit PIN configuration that will be required to make any changes to the itinerary.

Getting Ready to Fly

When it’s time to travel, we recommend talking with your child about the journey, reminding them only to speak to Delta Air Lines representatives if they need anything. Remind them not to leave the gate area at any time and notify Delta if your child has any special needs. When packing, we recommend bringing:

* Snacks, games, books or other entertainment
* A single, small carry-on like a backpack, so nothing’s left behind
* A checked suitcase for larger items, which your child and accompanying adult can pick up after their flight
* An ID card contact information attached to your child’s carry-on bag or jacket

Required Check-In Documents

When you arrive at the airport, please see a Delta Airport Customer Service Agent for information regarding drop-off and pick-up for unaccompanied minor travel. You will receive a  wristband for your child to wear in-flight and create a package of boarding documents and ID for your child to use as they travel. At check-in, the accompanying adult must provide the following:

* Photo ID (license, passport, etc.)
* Address (as shown on ID)
* Contact phone number
* Name, address and phone number of the adult meeting the unaccompanied minor at their destination

Unaccompanied Minor Boarding & Takeoff

A parent or designated accompanying adult must take the unaccompanied minor to the departure gate and remain until the flight has left the ground.

If the minor is connecting through another city, the child will be assisted by a Delta or business partner employee.

* Delta recommends that children be seated in the rear of the aircraft to be near a flight attendant for safety
* For questions or concerns, please contact Delta Air Lines at [800-325-8847](tel:8003258847) (U.S./Canada/Guam/Puerto Rico/U.S. Virgin Islands) or [find numbers for all other locations](https://www.delta.com/us/en/need-help/overview)

Delta Sky Zone

If your child has a connecting flight through Atlanta, Detroit, New York (JFK & LGA), Los Angeles, Minneapolis, Salt Lake City or Seattle, we offer Delta Sky Zones for their entertainment. In these children-only areas, children flying alone can wait for connections, use complimentary phones to call parents/guardians and take advantage of activities like books, toys and video games. Staffed by Delta representatives, your child will find staff members always there to help them feel secure and comfortable.

Unaccompanied Minor Pick-Up

A valid ID must be presented and signature captured of the person meeting the child. Delta will not release to anyone other than the person named. A parent or accompanying adult should report to the destination airport two hours before scheduled arrival to obtain a gate pass. Please note:

* If the pickup person at the destination changes, the accompanying adult must call Delta at [800-325-8847](tel:8003258847) to provide the new information.
* Upon arrival, if someone other than the person named at check-in is at the destination to pick up the child, a Delta representative will contact the original accompanying adult to verify the identification of the pickup person at the destination.
* The pickup person at the destination will typically be issued a gate pass to pick up the unaccompanied minor at the gate. In some locations, the pickup person will be directed to the local Delta Baggage Service Office for pickup.
* At the point of departure, the accompanying adult must remain at the gate until the flight is off the ground.

Unaccompanied Minor Program Fees & Rules

The Unaccompanied Minor Program requires a fee of $150 USD/CAD/EUR each way, with CAD and EUR used when departing Canada or Europe. This fee applies to travel within the United States and International on both nonstop and connecting flights, in addition to the ticketed adult fare.

* The $150 fee is mandatory for children ages 5-14, and for 15-17-year-olds if a parent chooses to enroll in the unaccompanied minor program
* The fee covers up to 4 children if multiple children, such as siblings, are traveling together
* The fee can be paid one-way or round-trip at the time of check in or in advance by calling

Program Rules

Unaccompanied Minor Frequently Asked Questions

Expand AllCollapse All

[What Happens When it’s Time for My Child to Board the Aircraft?](https://www.delta.com/us/en/children-infant-travel/unaccompanied-minor-program#expander-image-panel-tent_parsys_expander_0)

A Delta Air Lines employee will take your child on board before general boarding begins. This allows time to:

* Introduce your child to the flight attendants
* Introduce your child to the cockpit crew, time permitting
* Take your child to his or her seat and assist with carry-on items
* Familiarize your child with the safety features of the aircraft
* Advise your child of lavatory locations
* Inform your child if assistance is required to contact a flight attendant and to remain in their seat upon landing as a flight attendant will get them when it is time to deplane

[Can I Board the Aircraft with my Child?](https://www.delta.com/us/en/children-infant-travel/unaccompanied-minor-program#expander-image-panel-tent_parsys_expander_1)

No. You will be asked to say goodbye in the terminal area because access is restricted to ticketed passengers only. We do ask, however, that you stay in the gate area until the child's plane takes off in the event the flight returns to the gate.

[Who will Transfer my Child from Flight to Flight?](https://www.delta.com/us/en/children-infant-travel/unaccompanied-minor-program#expander-image-panel-tent_parsys_expander_2)

A badged employee will meet your child's arriving flight. If your child's connection time is short, the unaccompanied minor escort will take your child directly to the connecting departure and will escort him or her on board.

If your child's layover is longer, the employee will take him or her to the Delta Sky Zone or other secure location, and turn the ticket and the Unaccompanied Minor over to the next Delta Air Lines representatives in the room (the employee keeps your child's documentation until it is time to go to the connecting flight). Another representative will escort your child onto the connecting flight at the appropriate time and introduce him or her to the flight attendants.

[What Happens If One of My Child's Flights Is Delayed and/or Canceled?](https://www.delta.com/us/en/children-infant-travel/unaccompanied-minor-program#expander-image-panel-tent_parsys_expander_3)

If we have any indication that your child’s flight may not operate as scheduled, we'll advise you and suggest that you book travel for another day. If the delay or cancellation occurs en route, Delta employees will:

* Rebook your child on the next available departure to their destination
* Stay with your child until they can be boarded on an alternate flight
* Contact the person at the destination who is designated to pick up the child and/or the person listed as the emergency contact. We will continue to attempt contact until contact is made

Under very rare circumstances, an overnight may be required (e.g. a major snowstorm). In these situations, we will provide overnight and meal accommodations for your child. And a Delta employee(s) will provide supervision to ensure your child's safety during an overnight stay. You will be contacted with pertinent information if this unusual circumstance occurs.

[What If I Decline the Unaccompanied Minor Service for My 15- To 17-Year-Old?](https://www.delta.com/us/en/children-infant-travel/unaccompanied-minor-program#expander-image-panel-tent_parsys_expander_4)

Enrollment in the Delta Air Lines Unaccompanied Minor program is mandatory for children 5 to 14. If you prefer that your 15 to 17-year-old travel without supervision, please advise the agent at the time of the reservation and it will be noted. Your child will be expected to handle boarding and deplaning as well as transfers to connecting gates on their own.

* Remind your teenager never to leave the airport for any reason unless accompanied by a badged Delta employee or uniformed police officer until they have reached their destination city
* She or he should never seek help from or leave the airport with strangers
* Provide your teenager with instructions, phone contacts and a small amount of money for food in the unlikely event their flight is missed, delayed, canceled or rerouted
* Remind your teenager that they can seek the assistance of any Delta employee if they have questions, concerns or need reassurance
* Remember most hotels will not accept young people who are not accompanied by an adult

[If I decline the Unaccompanied Minor Service for my 15-17 year old, can I still accompany them to the gate?](https://www.delta.com/us/en/children-infant-travel/unaccompanied-minor-program#expander-image-panel-tent_parsys_expander_5)

Yes. If you are dropping off or picking up your minor but opted out of the Unaccompanied Minor program, we will issue you a pass to accompany your child to the gate. Please check with an airport agent at the time of check-in to have the gate pass issued.

Due to safety concerns, gate passes are not issued for the person picking up the minor (15-17) unless they are enrolled in the Unaccompanied Minor program.

[Can minors and unaccompanied minors (UMNRs) travel internationally at this time?](https://www.delta.com/us/en/children-infant-travel/unaccompanied-minor-program#expander-image-panel-tent_parsys_expander_6)

Yes. International UMNR travel resumed April 1, 2021. However, there are some restrictions on travel based on individual country requirements or travel on other airlines. Contact Reservations at 800-325-8847 for more detail related to international travel for UMNRs.

Country-Specific Regulations

For the safety of your child, some countries have more restrictions for children traveling with guardians or as an unaccompanied minor. Review the following child travel guidelines for travel from select countries or refer to the [U.S. Department of State’s travel website](https://travel.state.gov/content/travel.html) for more information.

Brazil

Per Brazilian legislation, Brazilian citizens under the age of 18 and traveling without both parents are required to present [additional documentation in order to depart Brazil](https://travel.state.gov/content/travel/en/international-travel/International-Travel-Country-Information-Pages/Brazil.html).This requirement also applies to minors with dual nationality or those born in Brazil and who are not Brazilian citizens.

More Information

Canada

Minors under age 14 traveling to or from Canada have the option of sitting next to or near a parent, guardian or tutor. Delta makes every reasonable effort to seat children in close proximity to caregivers according to age group:

* Minors under 5: Adjacent seating.
* Minors aged 5–11: Same-row seating with no more than one seat of separation.
* Minors aged 12 or 13: Seated with no more than one row of separation.

Accommodations may require seat reassignment, and a Delta agent will reseat eligible passengers in these circumstances based on availability. Accommodation may include requesting other passengers to voluntarily change seats at the time of boarding and before takeoff, and as such, cannot be guaranteed. Note: While promoted system-wide, these arrangements pertain only to minors flying to or from Canada.

If an adjusted seating arrangement results in relocation to a different cabin class, passengers will be reimbursed for the difference if in a lower class of service or asked to provide supplementary payment if a higher class of service is selected, depending on the difference in service level for that cabin.

Dominican Republic

Dominican citizens and legal residents under the age of 18 traveling alone or with only one parent, legal guardian, or authorized representative must have a minor travel permit to exit the country. Other specific situations for traveling minors may also require a minor travel permit to exit the country. This requirement does not apply to Dominican citizens who are also citizens or legal residents of another country and have stayed in the Dominican Republic for less than 6 months. Authorization is not required for minors traveling with both parents or to non-Dominican citizens or legal residents. [Review all requirements from the government of the Dominican Republic](https://migracion.gob.do/servicio/prueba-salida-menores/).

Italy

All unaccompanied minors of Italian citizenship under the age of 14 that are traveling internationally are required to have the following documents:

* Individual passport (according to the Ministerial Circular n. 400/A/2012/23.1.3 attached)

AND

* “Dichiarazione di accompagno” duly authorized by the Police Authority (“Questura”).

More Information

Ireland

Customers under 18 traveling to Ireland without an accompanying parent or guardian need the following documents for entry, as outlined on [Ireland’s Immigration website](https://www.irishimmigration.ie/at-the-border/travelling-with-children/):

* A signed letter from the parent or guardian authorizing the child’s travel, including contact details
* A copy of the parent or guardian’s passport or driver’s license, showing their picture and details
* A birth or adoption certificate, guardianship papers or a death certificate if a parent is deceased

For non-residents (in addition to the above):

* The full address of where the child will be staying
* The contact details of who will be hosting the child

Upon arrival, immigration officials may verify the relationship between the child and the adult(s) meeting them at the airport before allowing entry into the Republic of Ireland.

Mexico

Any passenger under 18 traveling alone to or from Mexico must have a notarized letter with authorization from a parent and translated in Spanish, otherwise they will be refused entry. [Review all requirements from the government of Mexico](https://mx.usembassy.gov/).

South Africa

Passengers traveling with minors (including unaccompanied minors under the age of 18), may be required to present additional documentation in order to enter or depart the Republic of South Africa. [Review all requirements from the government of South Africa.](https://za.usembassy.gov/)

More Information

The amended regulation applies to minor travel if:

1. Both parents are traveling with the minor – (Requirement)

Where the minor is a South African national, in addition to a valid passport, parents need an original stamped or sealed birth certificate or certified copy.

Where the minor is a foreign national,a valid passport is all that is required.  See additional details under the “Exemptions” header below.  
  
2. One parent is traveling with a minor – (Requirement)

Where the minor is a South African national, in addition to a valid passport, the parent needs an original stamped or sealed birth certificate or certified copy and one of the applicable items below:

* Parental consent letter from the non-traveling parent listed in the birth certificate — authorizing minor to enter or depart from South Africa.  To be valid, the parent consent letter must not be older than six (6) months from the date presented and must include contact details and a copy of the passport of the non-traveling parent.
* For a sole parent or legal guardian: a court order that indicates full parental responsibilities/rights or legal guardianship
* Where applicable, a death certificate of the other parent who is registered as the parent on the birth certificate

Where the minor is a foreign national, a valid passport is all that is required. See additional details under the “Exemptions” header below.

3. Persons traveling with a minor that is a South African national who is not their biological child – (Requirement)  
  
Where the minor is a South African national, the following documents are required:

* Valid passport for minor
* Certified copy of the birth certificate
* Parental consent letter from the parents or legal guardians of the minor confirming that minor has permission to travel with non-related person
* Copies of the identity documents or passports of the parents or legal guardian of the minor
* Contact details of the parents or legal guardian of the minor
* Where applicable:  
    
  + A certified copy of the death certificates of the parents who are registered as the parents on the birth certificate
  + A certified copy of the adoption order granting full parental responsibilities / rights or legal guardianship
  + A court order that indicates full parental responsibilities / rights or legal guardianship

Where the minor is a foreign national, a valid passport is all that is required.  See additional details under the “Exemptions” header below.

4. Unaccompanied minors – (Requirement)

* Valid passport for minor
* A certified copy of the birth certificate
* Parental consent letters from the parent(s) / legal guardian(s) authorizing travel into/out of South Africa
* A copy of the identity document(s) or valid passport(s) of the parent(s) / legal guardian(s)
* A letter from the person receiving the child in South Africa; containing their South Africa residential address and contact details and where the child will reside
* A copy of identity documents or valid passport (and where applicable, visa or permanent residence permit) of the person receiving the child in South Africa
* Parent/Legal guardian contact details
* Where applicable:  
    
  + A certified copy of the death certificates of the parents who are registered as the parents on the birth certificate
  + A certified copy of the adoption order granting full parental responsibilities / rights or legal guardianship
  + A court order that indicates full parental responsibilities / rights or legal guardianship

5. Child in Alternative Care –(Requirement)

Where the minor has been placed in foster care, temporary safe care, or care of a child and youth care center following an order of a court in terms of the Children’s Act, 2005, or the Criminal Procedure Act, 1977 (Alternative Care), the following documents are required:

* Valid passport for minor
* Letter from the Provincial Head of the Department of Social Development where the child resides authorizing departure from South Africa

Exemptions:

* South African minors traveling on South African passports may travel to and within South Africa without birth certificates.
* Minors in possession of valid South African visas are not required to produce identity documents already submitted as part of their visa applications when traveling through a South African port of entry (e.g., a birth certificate).
* Where a minor has a passport that contains the details of their parent(s), the minor is not required to produce a birth certificate as well
* School tours — South Africa immigration will accept a letter from the school’s Principal to cover all minors on a school tour.
* Birth certificate and additional documentation is not required for those transiting South Africa.

Frequently Asked Questions

Below find answers to some of the most frequently asked questions our customers have when planning for travel. We listen to your feedback and are continually improving to better support your travel needs. If you don’t see the answer to your travel planning question, please provide feedback at the bottom of the page.

TRAVEL FLEXIBILITY

In-page Links

* [How does Delta’s change policy impact my current ticket and the changing of my origin or destination?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#newchangepolicy)
* [Can I request a refund if there is a cancellation, significant delay or significant schedule change by Delta?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#schedulechange)
* [What if I paid for my original trip with miles or used a Companion Certificate from my eligible Delta SkyMiles American Express Card?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#americanexpresscards)
* [Where do I go to review and redeem my eCredit value?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#ecreditvalue)

SAFER TRAVEL

In-page Links

* [How is Delta cleaning its aircraft? , Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#aircraft)
* [Why should I add Allianz® Trip Protection to my flight at checkout?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#Protection)

Destinations & Travel Restrictions

In-page Links

* [What should I do if I need a passport or need to renew my passport?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#passport)
* [Why is Delta making adjustments to my flight schedule?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#flight-schedule)
* [How do I know if there are travel requirements for my trip?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#travelrestrictions)
* [Can minors and UMNRs travel domestically at this time?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#domestically)
* [What are the travel requirements for entry into the United States from a foreign destination?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#usentry)

Partner Airlines & Travel Affiliates

In-page Links

* [What should I know when traveling with a partner airline?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#partner)
* [What if I need to change or cancel my Delta Vacations reservation?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#Vacations)
* [What if I need to change or cancel my Delta Stays or Delta Car Rentals reservation?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#reservation)
* [What if I did not purchase my ticket via delta.com but through a third-party travel agency?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#agency)
* [When should I call for assistance?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#assistance)

Contact Delta

In-page Links

* [When should I call for assistance?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#assistance)
* [What if I am having trouble changing travel using My Trips?, Go to footer note](https://www.delta.com/us/en/travel-planning-center/travel-planning-faqs#travel)

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Travel Flexibility

Change & Cancel

**How does Delta’s change policy impact my current ticket and the changing of my origin or destination?**

Enjoy more peace of mind with no change fees when you purchase a Main Cabin or above ticket on flights originating from the United States, Canada, or the [**Caribbean**](https://www.delta.com/us/en/baggage/additional-baggage-information/regions#loaded). For tickets where travel begins outside of these regions, [**change and cancel fees**](https://www.delta.com/us/en/baggage/overview) may apply depending on your origin location and type of ticket.

When changing your ticket, sometimes your new flight may cost more than your original flight. If this happens, you will need to pay the difference in price. In cases where the price of your new flight is less than the original price or if you choose to cancel your flight before departure, you will receive an [**eCredit**](https://www.delta.com/edocs/redeem-documents) for the difference between the price of your original ticket and the price of your new ticket.

As a reminder, Basic Economy tickets cannot be changed in most cases. You may cancel before departure for a cancellation charge which is deducted from the value of your ticket and the remaining value will be issued as an eCredit to use toward a future Delta ticket.

Visit [**My Trips**](https://www.delta.com/mytrips/index.action) or the [**Fly Delta app**](https://www.delta.com/us/en/delta-digital/mobile) to make your changes.

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Travel Flexibility

eCredits & Refunds

**Can I request a refund if there is a cancellation, significant delay or significant schedule change by Delta?**

If your flight was [canceled](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight) or impacted by a [significant delay](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight) or [significant schedule change\*](https://www.delta.com/us/en/change-cancel/schedule-changes) (departure or arrival 3 hours or more earlier or later for domestic itineraries, or 6 hours or more for international itineraries), we will attempt to rebook you automatically on a new flight and no further action from you is required.

If you're not satisfied with your rebooked flight, you can:

* Search for alternative flight options in the [Fly Delta app](https://www.delta.com/us/en/delta-digital/mobile) or [My Trips](https://www.delta.com/my-trips/search), or
* [Cancel](https://www.delta.com/my-trips/search) the rebooked flight and receive a refund of the unflown portion of your ticket and any pre-paid seat upgrade or Preferred Seat (and checked bag fees)

If we're not able to rebook you and you choose to take no action within 24 hours, we will automatically issue a refund back to your original form of payment.

\*For tickets issued before October 28, 2024, with travel departing on or after Oct. 28, 2024, if your originally scheduled departure or arrival time was impacted by a significant schedule change or significant delay of more than 120 minutes, you are eligible to cancel your ticket and request a refund.

**What if I paid for my original trip with miles or used a Companion Certificate from my eligible Delta SkyMiles American Express Card?**

The same rules apply whether a flight is booked with cash, miles or using a Companion Certificate.

If you choose to cancel your unused ticket, your Companion Certificate is eligible to be used again and taxes are refunded.

To cancel your trip and use your Companion Certificate for a future booking, please visit [My Trips](https://www.delta.com/mytrips/index.action) for your quickest service option. If you cannot complete your request in My Trips, visit the [Help Center](https://www.delta.com/us/en/need-help/overview) for assistance.

**Where do I go to review and redeem my eCredit value?**

Visit [**delta.com/redeem**](https://www.delta.com/edocs/redeem-documents) where you’ll be able to verify your eCredit value, expiration date and redeem online for future travel.

Review our[**how-to page**](https://www.delta.com/us/en/change-cancel/how-to-rebook) for tips on managing eCredits.

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Safer Travel 

Plane Cleanliness & Trip Protection

**How is Delta cleaning its aircraft?**

Cleaning crews perform extensive manual cleaning procedures to wipe down cabin surfaces including seats, consoles, seatback screens, windows, doors, lavatories and other high-touch areas of the cabin.

**Why should I add Allianz® Trip Protection to my flight at checkout?**

Get cash back for covered trip cancellations and interruptions, emergency medical costs, lost or damaged luggage, and more. Certain, limited-time [**claim accommodations**](https://azcontent.us/alert/2019-novel-coronavirus) are also being made, such as if you get sick with COVID-19 and can’t fly. Already booked your flight? You may still be able to protect your trip on your[**MyTrips**](https://www.delta.com/mytrips/) page. Terms apply; coverage may vary in some countries or regions.

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Destinations & Travel Restrictions

**What should I do if I need a passport or need to renew my passport?**

If you are a U.S. citizen who has reviewed all [**required travel documents**](https://www.delta.com/us/en/check-in-security/required-travel-documents/travel-from-the-us) and determined you need to receive or renew your passport ahead of international travel, please visit the [**U.S. Department of State’s travel website**](https://travel.state.gov/content/travel/en/passports.html) to fill out the necessary forms. Be sure to give yourself plenty of time as passport processing often takes several months and could take longer during peak travel periods. Processing is often 10 weeks for routine requests and 6 weeks for expedited service.

In addition to needing a passport for international travel, some countries have also imposed temporary health-related entry requirements. To find out more about your destination's health requirements, please use our [**interactive map.**](https://www.delta.com/us/en/travel-planning-center/find-your-destination/explore-top-destinations)

**Why is Delta making adjustments to my  flight schedule?**

Travel itineraries are adjusted based on a range of factors, such as needing to better accommodate flight routes and demand, arrival and departure times and changes to aircraft types. These normal adjustments are referred to as schedule changes and allow us to better operate to meet customer needs.

**How do I know if there are travel requirements for my trip?**

We want you to arrive prepared, so please visit the [**Delta Discover Map**](https://www.delta.com/us/en/travel-planning-center/find-your-destination/explore-top-destinations?prices=false) to learn about potential travel requirements for a trip you are planning or have booked. The information is up-to-date and personalized based on your specific circumstances.  Entry and exit requirements are imposed by governments and may change before departure, so please be sure to check back close to your intended travel dates for the latest requirements.

Also, if you book an international flight, your trip may be eligible for [**Delta FlyReadySM**](https://www.delta.com/us/en/flyready/overview) which makes managing travel requirements faster and easier by guiding you through the process.

**Can minors and UMNRs travel domestically at this time?**

Yes, minors are free to travel on all domestic flights.

**What are the travel requirements for entry into the United States from a foreign destination?**

All travelers must provide a valid passport, proper visa documentation (if required) and contact tracing information when entering or connecting through the U.S**.**

[**Review full requirements and exceptions**](https://www.delta.com/us/en/travel-planning-center/know-before-you-go/travel-to-the-us).

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Travel Flexibility

Partner Airlines & Travel Affiliates

**What should I know when traveling with a partner airline?**

Our partner airlines have introduced measures to ensure a hassle-free, seamless experience from start to finish with an increased focus on cleanliness and your safety. Visit our partners’ websites for all the latest information.

[**Aeromexico**](https://www.aeromexico.com/en-us/actions-covid19/)  
[**Air France**](https://www.airfrance.fr/FR/en/common/page_flottante/information/engagement-sanitaire.htm?_ga=2.185503465.1308523871.1615233782-64552455.1615233782)  
[**China Eastern**](https://us.ceair.com/newwebsite/us/antiepidemic/pc/indexEn.html)   
[**KLM**](https://www.klm.us/information/covid-19/health-safety-measures)  
[**Korean Air**](https://www.koreanair.com/us/en/travel-update/covid19)   
[**LATAM**](https://www.latam.com/en_us/experience/coronavirus/)  
[**Virgin Atlantic**](https://flywith.virginatlantic.com/gb/en/news/coronavirus.html)  
[**WestJet**](https://www.westjet.com/en-us/get-travel-ready)

**What if I need to change or cancel my Delta Vacations reservation?**

If you need to change or cancel your Delta Vacations reservation, you can manage your booking in [**My Trips**](https://www.delta.com/mytrips/index.action) or call 1-800-800-1504. If you booked through a travel agency, please contact your Travel Agent directly.

**What if I need to change or cancel my Delta Stays or Delta Car Rentals reservation?**

Delta Stays Reservations:

If you need to change or cancel your hotel reservation, you can use your confirmation number to Find Your Booking and manage your reservation or call 1-866-202-1813.

Delta Car Rentals Reservations:

To make changes to your car rental reservation, you can use your confirmation number to Find Your Booking and manage your reservation or call the rental car company directly.

**What if I did not purchase my ticket via delta.com but through a third-party travel agency?**

If you purchased a ticket from a third-party travel agency and you end up needing to make a change or cancellation, please refer directly to your travel agent for servicing/assistance.

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NEED HELP

Contact Delta

**When should I call for assistance?**

In general, you can use [**My Trips**](https://www.delta.com/mytrips/index.action) as the quickest way to resolve most ticket changes and issues. However, the following scenarios cannot currently be changed via My Trips and you will have to call for assistance:

* A form of payment used includes a combination of cash and miles or an upgrade using miles or certificates
* An adult traveling with an infant in arms
* Tickets that are sold or ticketed by another airline – generally, this means your flight number will start with something other than "DL", except for SkyMiles Award Travel operated by a Delta airline partner

If you are ready to book your new trip now, it’s easy to locate and redeem your [**eCredit online.**](https://www.delta.com/edocs/redeem-documents)If you don’t see your eCredit or have an issue booking on delta.com, please have your old ticket number ready when you call our [**Reservations team**](https://www.delta.com/us/en/need-help/overview?src=needhelp1). Your ticket number is a 13-digit number beginning with 006. You can locate the ticket number on your emailed flight purchase receipt.

**What if I am having trouble changing travel using My Trips?**

Most travel changes can be completed through My Trips. If you encounter any difficulty, our [**How To Change or Cancel Your Flight**](https://www.delta.com/us/en/change-cancel/how-to-cancel-or-change-your-flight) page will help guide you. If you still can’t make changes to your trip, **Message Us** for assistance or call 800-221-1212.

Accessible Travel Services

We believe travel is for everyone. It’s our priority to deliver the best service and ensure accessibility for all Delta customers. Before boarding, in the air, at your destination and anywhere in between, our gate agents and attendants will be available to assist.

To request assistance, please visit [My Trips](https://www.delta.com/my-trips/search) and alert us if you need assistance with:

Nuts or Other Allergies

**Wheelchairs and Mobility Devices**

Blind or Low Vision

Deaf or Hard of Hearing

[**GO TO MY TRIPS**](https://www.delta.com/my-trips/search)

If you require services in addition to the options available on My Trips, please contact us at [404-209-3434](tel:14042093434) (Dial 711 for Relay Services). You may also complete our [Accessible Service Request form](https://www.delta.com/contact-us/accessibility-service-request) online if you are more than 7 days away from travel; one of our specialists will review your request and may contact you.  We may contact you by phone or email if we need more information.

Real-Time Resolution at the Airport

If you need assistance at the airport, ask our customer service personnel. They can assist or direct you to a Complaint Resolution Official (CRO). Our CROs have been specially trained to resolve issues related to Department of Transportation (DOT) disability regulations and Delta policies on disability. Our CROs are available at all airport locations and will be glad to respond to your concerns.

General Accessible Travel

[SERVICE ANIMALS](https://www.delta.com/us/en/accessible-travel-services/service-animals)

[Review the requirements for bringing a service animal on a Delta flight.](https://www.delta.com/us/en/accessible-travel-services/service-animals)

[DIETARY NEEDS & ALLERGIES](https://www.delta.com/us/en/accessible-travel-services/dietary-needs-and-allergies)

[Let us know ahead of time if you have dietary restrictions or allergies.](https://www.delta.com/us/en/accessible-travel-services/dietary-needs-and-allergies)

[Cognitive Disability Services](https://www.delta.com/us/en/accessible-travel-services/cognitive-disability-assistance)

[Learn more about airport navigation assistance and multi-sensory rooms available for your day of travel.](https://www.delta.com/us/en/accessible-travel-services/cognitive-disability-assistance)

Medical Devices and Medication

Learn about requirements for medical devices, portable oxygen concentrators, medications and more while traveling.

[Wheelchairs, Scooters and Assistive Devices](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services)

[Find information about traveling with your wheelchair or using our in-airport wheelchair service.](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services)

[MEDICAL DEVICES & MEDICATIONS](https://www.delta.com/us/en/accessible-travel-services/assistive-devices-medication)

[Read about the requirements to bring medical devices, portable oxygen concentrators and similar items on a flight.](https://www.delta.com/us/en/accessible-travel-services/assistive-devices-medication)

[BLIND, DEAF OR HARD OF HEARING](https://www.delta.com/us/en/accessible-travel-services/blind-deaf-or-hard-of-hearing)

[Find resources for flying Delta if you're blind, have low vision, or if you're deaf or hard of hearing.](https://www.delta.com/us/en/accessible-travel-services/blind-deaf-or-hard-of-hearing)

Frequently Asked Questions

Expand AllCollapse All

[How do I make arrangements for assistance?](https://www.delta.com/us/en/accessible-travel-services/overview#expander-image-panel-tent_parsys_expander_0)

It's best to make your request when you book your ticket on delta.com, the Fly Delta app or with a representative. The more information you can provide , the more prepared we can be to assist you. Our representatives will answer questions, discuss your specific needs and alert you to notifications and procedures.

For assistance, visit [My Trips](https://www.delta.com/my-trips/search), **message us** or call [404-209-3434](tel:4042093434) (dial 711 for Relay Services).

[What’s the difference between wheelchair and electric cart service?](https://www.delta.com/us/en/accessible-travel-services/overview#expander-image-panel-tent_parsys_expander_1)

Generally, wheelchair service includes assistance with a push chair. An associate will most-often push the chair through the airport to your departing gate and provide additional assistance when needed. [Wheelchair services can be prearranged](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services) and will provide transportation to connecting flights and other parts of the airport.

Electric cart service is available only at select airports. Electric carts will provide a ride on a small electric cart to or from your gate. Electric carts cannot take passengers to different concourses or terminals. Also, electric carts generally make stops at the gates as needed.

[What if I encounter a problem?](https://www.delta.com/us/en/accessible-travel-services/overview#expander-image-panel-tent_parsys_expander_2)

We have specially trained Complaint Resolution Officers (CROs) in every airport to meet the needs and concerns of our passengers with disabilities. These employees ensure that our  policies and procedures are properly implemented. To locate a CRO, ask any of our representatives at the airport.

If you have comments or suggestions about how we can better serve you, please use this [feedback form](https://www.delta.com/us/en/need-help/overview?commentComplaintsForm) or mail us a letter at: Delta Air Lines, P.O. Box 20980, Atlanta, Georgia 30320-2980.

Cognitive Disability and Airport Services

We are here to help if you or a companion needs navigation or wayfinding assistance throughout your airport experience. Our goal is to provide you with support to make your journey more accessible and enjoyable, including assistance communicating, checking in, boarding, deplaning or connecting to another flight. For assistance, please find one of our Red Coats – our airport customer service experts, identifiable by their bright red coats.

Multi-Sensory Rooms

Multi-sensory rooms are designed to support passengers who need to take a break from the sights and sounds of a busy airport. Some multi-sensory rooms include calming colors, sounds and a small aircraft mock-up to give passengers an opportunity to get familiar with air travel before their flight. To receive multi-sensory room access, please look for and notify one of our Red Coats.

|  |  |
| --- | --- |
| Airport | Room Location |
| Hartsfield-Jackson Atlanta International Airport (ATL) | F Concourse (Delta Designed) |
| New York-LaGuardia International Airport (LGA) | Terminal C (Delta Designed) |
| Pittsburgh International Airport (PIT) | A Concourse near A9 |
| San Diego International Airport (SAN) | Between TSA entrance and exit |
| Seattle-Tacoma International Airport (SEA) | Near Level A Gates |
| Birmingham-Shuttlesworth International Airport (BHM) | B Concourse near Chick-fil-A |
| Portland International Airport (PDX) | D Concourse near D11 |
| Myrtle Beach International Airport (MYR) | Near baggage claim |
| Dublin Airport (DUB) | Near 400 Gates |

Airport Assistance

We are prepared to help passengers throughout their day of travel with assistance that includes:

* Navigating the airport (in between the airport terminal entrance and gate, between the gate and aircraft, boarding and deplaning the aircraft and between the gate and baggage claim)
* Assisting with gate-checked or carry-on baggage
* Checking the status of connecting flights

Passengers requiring assistance will need to self-identify at all points of travel (upon arrival to the airport, onboard the aircraft, during any connections, and upon arrival at their destination).

Traveling with a Safety Assistant or Caregiver

You can purchase a ticket for a companion or personal care assistant to accompany you if needed. At the airport on the day of departure, Delta may require that you arrange for a personal care assistant or safety assistant to accompany you in the following circumstances:

* If you are unable to comprehend or respond to safety related instructions
* If you have both a hearing and vision disability that prevents you from establishing a means of communication with Delta personnel sufficiently to receive the safety briefing
* If you have a mobility disability that physically prevents you from assisting in your own evacuation during an emergency

Individuals who are not ticketed for travel but need to provide assistance to a customer are allowed past security checkpoints. They must check-in at the ticket counter to receive a pass that allows them through security without a ticket.

In-Flight Assistance

Our flight crew wants to ensure your safety and comfort. While in flight, they can assist you with  stowing or retrieving carry-on items (including mobility aids and other assistive devices stowed in the cabin), identifying food on your meal tray or opening packages.

As a reminder, flight attendants are not required to assist in feeding or lavatory functions. They cannot lift or carry you and cannot provide medical services such as dispensing medicine or giving injections. You may consider purchasing a ticket for a personal care attendant or travel companion if you will need any of the above services that are not provided.  As a reminder, individuals who do not have a ticket are allowed past security checkpoints, but they must check-in at the ticket counter to receive a pass that allows them through security without a ticket.

If you have a speech, communication-related or cognitive disability, you can indicate your preference of assistance by filling out the [**Accessibility Service Request form**](https://www.delta.com/contactus/disability-service-request) in My Trips and notifying a Delta Representative of your service request upon arrival at the airport. You may also call the Delta Disability Line at 404-209-3434 (dial 711 for relay services) for assistance.

Wheelchairs, Scooters and Assistive Devices

We understand the importance of an accessible travel experience and thank you in advance for your patience as we work to meet your needs throughout your trip. Share your mobility needs with us at least 48 hours before your trip so we can offer you the best possible service.

In-page Links

* [Request Delta Wheelchair Service, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#request_wheel_chair_services)
* [Bring Your Personal Wheelchair or Scooter, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#personal_wheelchair_service)
* [Bring an Assistive Device, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#bring_mobility_device)
* [Understand Travel with a Mobility Device, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#accessibletravel)
* [Explore Frequently Asked Questions, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#faqs)

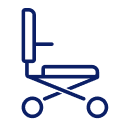
Request Delta Wheelchair Service

Once you book a flight, you can request one or more of the wheelchair services described below. Please note, Delta does not provide electronic power scooters for personal use. Submit your request from “Accessible Services” in “[My Trips](https://www.delta.com/my-trips/search)” or call 404-209-3434 (dial 711 for relay services).



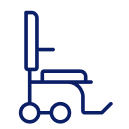
Airport Wheelchair

Service begins curbside at the airport, through check-in and security, to your departure gate and down the jet bridge to the aircraft door.



Aisle Wheelchair

Service assists you from the jet bridge onto the aircraft and down the aisle to your seat.



Onboard Wheelchair

Service in-flight via an aircraft-designed wheelchair that fits in the aircraft aisles and most lavatories.

[**Request Wheelchair Service, opens in new window**](https://www.delta.com/my-trips/search)

Bring Your Personal Wheelchair or Scooter

We understand that your personal mobility device needs to travel when you do. Delta transports both manual and battery-powered devices. Please prepare with the steps below.

1. Learn Your Wheelchair or Scooter Measurements

Measure the height and width of your chair at its smallest size (not expanded) and input the measurements below. Measuring estimates a likely fit on your Delta aircraft but is not a guarantee of travel approval. If your flight is operated by one of our global partner airlines, please refer to their website to confirm fit in their cargo hold.

Will My Wheelchair Fit?

How do I measure my wheelchair?

Top of Form

Select the Unit of Measurement

 Inches (in)  Centimeters (cm)

Bottom of Form

2. Tell Us Your Device Details

Whether you bring a manual wheelchair or a battery-operated device, please inform us 48 hours before you fly for the best possible service using the [Fly Delta app](https://www.delta.com/us/en/delta-digital/mobile), the ‘[My Trips](https://www.delta.com/my-trips/search)’ page or by calling 404-209-3434 (dial 711 for relay services).

**Measurements**

If your personal wheelchair or device exceeds the maximum dimensions at its smallest size (not expanded), it may not safely fit in the cargo hold of your aircraft. Please call 404-209-3434 (dial 711 for relay services) so we can book you on an aircraft that meets your needs.

**Batteries**

Forty-eight hours notice is recommended for [battery-operated devices](https://www.delta.com/us/en/baggage/prohibited-or-restricted-items/battery-or-fuel-powered) in order to follow the [U.S. Federal Dangerous Goods Handling Procedures.](https://www.delta.com/us/en/baggage/prohibited-or-restricted-items/overview) This applies to various battery types, including but not limited to lithium ion, spillable or non-spillable batteries.

3. Prepare for Travel

* Print the required [Mobility Device Handling Form](https://www.delta.com/content/dam/delta-www/pdfs/mobility-device-handling-form-v8-official.pdf) before your trip and bring it with you on the day of travel. (A completed form educates our agents on how to best assist you, reducing the chance of damage to your device). You may complete the form in advance, or with an agent at check-in. Also include the disassembly/reassembly instructions for your device and note its battery type, if applicable.
* Attach the form to your wheelchair or scooter (a gate agent at boarding can assist you with this)
* If your wheelchair is non-battery powered and manually collapsible, you may be able to [store your wheelchair on board, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#wcstorage). Ask a gate agent about this option on your day of travel.

[**Request Wheelchair Service, opens in new window**](https://www.delta.com/my-trips/search)

Bring an Assistive Device

You may need to bring an assistive device (such as a cane, walker or crutches) and we welcome those, too. Some items may be stored on board, while others will be checked at the gate as you board the plane. You may submit a “meet and assist” service request and/or an aisle chair if you need help getting to your seat after checking a device at the gate.

We’re committed to offering you a smooth travel experience to suit your mobility needs. Medical devices or medication may require additional planning. Review our [Medical Devices and Medication](https://www.delta.com/us/en/accessible-travel-services/assistive-devices-medication) guidelines to prepare for your trip.

Understand Travel with a Mobility Device

Read more for what you can expect at each stage of your trip when you fly Delta with a mobility device.

Expand AllCollapse All

[Check-In](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-_expander_1652093259_0)

Mobility services may begin upon arrival at the airport, either at curbside or at the ticket counter, depending on the request you entered 48 hours prior to travel. If you bring your own mobility device, feel free check in on the Fly Delta app or at an airport kiosk and then head to your gate. If you requested a Delta wheelchair service, meet with a Delta representative for guidance to the Special Services check-in or the closest wheelchair staging area. If you completed your [Mobility Device Handling Form](https://www.delta.com/content/dam/delta-www/pdfs/mobility-device-handling-form-v8-official.pdf) please pass it to the ticket agent if you check your device at the counter, or give it to the gate agent when boarding if you bring the device to the gate.

**Battery-Operated Devices at Check-In**

Some [battery-operated](https://www.delta.com/us/en/baggage/prohibited-or-restricted-items/battery-or-fuel-powered) devices may be stowed upright in the cargo hold of the aircraft, while others may need to be disassembled and checked before you fly. Please check with the device manufacturer before you travel about whether or not your device may be stored on its side and see an agent at the airport for help with your battery-operated device.

[Boarding](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-_expander_1652093259_1)

Please have the printed [Mobility Device Handling Form](https://www.delta.com/content/dam/delta-www/pdfs/mobility-device-handling-form-v8-official.pdf) ready and the gate agent will assist you to attach the form to the back of your personal wheelchair or scooter when you arrive at your departure gate. Remember to:

* Detach and carry onto the plane with you all removable parts (such as joystick, seat cushion, headrest, armrests or footrests) when you’re checking your device at the gate and bring device instructions if you’re unable to detach parts yourself, so an agent can assist
* Tell the agent if you’d like your checked device brought back up to the jet bridge during connections or if you prefer to check it through to baggage claim

Feel free to board during pre-boarding. You may elect to board during pre-boarding or when your [zone number](https://www.delta.com/us/en/check-in-security/boarding-priority) is called. Depending on the service you requested, your boarding experience may vary.

**Airport Wheelchair Boarding**

If you’re unable to walk long distances or climb stairs, the wheelchair agent will escort you to the end of the jet bridge where you may board the aircraft and seat yourself.

**Aisle Wheelchair Boarding**  
   
Aisle chairs are available if you need help boarding the plane from the jet bridge and getting into your seat. At the aircraft door, an agent will transfer you from your device into the aisle chair. (Aisle chairs have chest and leg straps to keep you secure during transfer. Please speak your needs to the transfer agent – your verbal direction is important for the agent to assist you best). Once securely in the transfer chair, the agent will assist you onto the aircraft and into your seat.

[On Board](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-_expander_1652093259_2)

We are committed to you having a safe and pleasant flight. The in-flight crew can assist you with an onboard wheelchair and stowing or retrieving carry-on items.

**Onboard Wheelchairs**

Aircraft-designed onboard chairs are available for in-flight use that fit in the aisles and lavatories. These onboard wheelchairs can only be used with flight attendant assistance. Flight attendants cannot lift or carry you.

Depending on the plane, onboard wheelchairs may not fit in the lavatory. More details about accessible lavatories are below.

**Accessible Lavatories**

Many of our [larger aircraft have an accessible lavatory](https://www.delta.com/us/en/aircraft/overview) and you’re welcome to use the lavatory most convenient for you. Please contact us at 404-209-3434 for questions about accessible lavatories or to help you find the appropriate aircraft and flight for your needs.

Flight attendants are unable to assist with lavatory functions. They cannot lift or carry you or provide medical services, such as dispensing medicine or giving injections. Please consider buying another ticket for a care attendant or travel companion if you require these services during your flight.

[Arrival](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-_expander_1652093259_3)

Retrieving your mobility device at arrival depends on what you indicated to the agent at check-in, whether you request your device brought to the jet bridge or if you prefer to retrieve it at baggage claim. If you opted to retrieve it planeside, a Delta agent will bring it up to the jetbridge for you on arrival. If you opted to retrieve it at baggage claim, please look for it on the “oversize” conveyor belt.

Frequently Asked Questions

Expand AllCollapse All

[What if my wheelchair or device measurements exceed the limits?](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-expander_1652093259__0)

Sometimes a device may exceed an aircraft’s cargo door dimensions or is too large to fit in upright. While some mobility devices may be loaded on their side, not all devices allow for this. Please check with your device manufacturer before travel to confirm that side-loading will not damage the device. If the manufacturer recommends it remain upright, contact us at least 48 hours before you fly at 404-209-3434 (dial 711 for relay services) for assistance.

[How does the battery in my personal wheelchair or scooter affect my travel plans?](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-expander_1652093259__1)

We recommend you let us know about your device’s battery type at least 48 hours before you fly, so we can follow the correct [U.S. Federal Dangerous Goods Handling Procedures](https://www.delta.com/us/en/baggage/prohibited-or-restricted-items/overview) and ensure the safe transport of your device. The battery type in your device will affect your travel preparation:

* Lithium-ion batteries have no restrictions. Follow the steps in our “Bring Your Personal Wheelchair” section.
* Wet-cell spillable batteries require special handling. Contact us at 404-209-3434 (or dial 711 for relay services) at least 48 hours before you fly.
* Dry-cell and gel-cell non-spillable batteries also require special handling. Check with the manufacturer to ensure the battery can travel on its side and then follow the steps in our “Bring Your Personal Wheelchair” section.

To learn more about the handling of battery-operated devices, review our [Battery or Fuel Powered Guidelines](https://www.delta.com/us/en/baggage/prohibited-or-restricted-items/battery-or-fuel-powered).

[Can I request an onboard wheelchair for any Delta flight?](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-expander_1652093259__2)

Not all aircrafts booked through Delta are large enough to accommodate onboard wheelchairs. Please contact us for help booking a reservation on the aircraft that will suit your needs. Call 404-209-3434 (dial 711 for relay services).

[What if I’m not able to go up or down steps?](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-expander_1652093259__3)

If you’re not able to ascend or descend steps, let us know before you travel. After you book your flight, visit the ‘[My Trips](https://www.delta.com/my-trips/search)’ page or the [Fly Delta app](https://www.delta.com/us/en/delta-digital/mobile) to request Accessible Services. Or you can call 404-209-3434 (dial 711 for relay services) for assistance.

[Can I store my wheelchair or mobility device on board?](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-expander_1652093259__4)

Yes, if your non-battery operated wheelchair or mobility device meets the size restrictions for the approved storage space on the aircraft, you may stow your collapsible device on your flight. Wheelchairs take priority over other carry-on items.

In general, the device may not exceed measurements of 13”x 36”x 42”, but the limits vary by aircraft. Please confirm with a gate agent before you board whether your device may be stowed or needs to be checked.

If your device can be stowed, Delta agents must confirm that it can be stowed without accidental in-flight activation. If we’re unable to confirm this, Delta must disconnect the battery post connectors and wrap each connector with tape to prevent electrical shorts during travel.

If your device must be checked at the gate, it will be returned to you at the gate for use at your destination or connecting airport.

[Will I have wheelchair or mobility assistance at my connecting airport or for my connecting flight?](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-expander_1652093259__5)

Yes, depending on the type of service you requested if you confirmed your request for your travel reservation, it should address your mobility needs  throughout airports for connecting flights.

[It feels like I’ve been waiting a long time for assistance at my connection. What should I do next?](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-expander_1652093259__6)

If you confirmed your accessible services request prior to travel, please rest assured that your service is planned and we thank you for your patience. If you still need help, see a Delta representative for assistance.

[What if I have problems with my wheelchair service?](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-expander_1652093259__7)

A trained Complaint Resolution Official (CRO) is available at all Delta airports to ensure Delta’s compliance with disability regulations and to help resolve any issues that may arise when you travel. You may request to speak with a CRO at any time throughout your trip.

[My wheelchair or scooter is delayed or seems to be damaged from the trip. What should I do next?](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-expander_1652093259__8)

We understand that your mobility device is an extension of you. While we do our best to transport your device carefully, if your device is delayed or was damaged while in our care, you have the right to file a claim, receive a loaner device, and choose your preferred vendor for repair or replacement of your device.

Please meet with a Delta agent or ask for a Complaint Resolution Official (CRO) before you leave the airport   to report a delay or damage and file a claim.

If you already left the airport, contact us at +1 404-209-3434 (dial 711 for relay services) with your flight details so that we may better assist you.

Still need assistance? [Message us](https://www.delta.com/us/en/need-help/overview)

[What if I have to take a more expensive flight so my wheelchair or scooter can fit?](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#expander-image-panel-expander_1652093259__9)

If your wheelchair or scooter is too large to fit through the cargo door or into the hold area on your preferred flight, Delta will issue a refund for the price difference after travel has been completed.

Check if your device will fit: [Will My Wheelchair Fit?, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services#Wheel)

To be eligible for a refund of the price difference:

* The flight(s) must be purchased directly from Delta
* All flights must be operated by Delta Air Lines or Delta Connection
* All flights must be on the same day (exceptions apply for overnight and international flights)
* Ticket must be purchased on or after March 17, 2025
* All flights must have the same origin and destination
* All flights must be for the same cabin (e.g. Main Cabin)
* You must provide supporting documents (e.g. screenshots) showing the full itinerary or full trip summary showing the outbound, return and any connecting flights). The documents should also include the cost of your preferred flight(s) that couldn’t fit your device and must be dated the same day you purchased the more expensive flight.
* You must also provide the mobility device dimensions (which must exceed the door dimensions on the preferred flight)

How to request a refund after you’ve purchased your flight(s):

1. Go to the [Travel Disruption Refund Request form](https://www.delta.com/refund-form/) and select “Request Refund”
2. Within this form:

a. Select “Service Downgrade” as your reason for request at the bottom of the form  
  
b. In the “Request Description” field, explain that you are requesting a fare difference due to wheelchair/scooter accommodation

1. Submit the form

An agent will email you requesting the following documentation:

* The dimensions of your wheelchair or scooter
* Documents or screenshots showing the full itinerary (outbound, return and connecting flights) and cost of your preferred flight(s) that couldn’t fit your device
  + Screenshots must be dated the same day you purchased the more expensive flight

Once all documents are reviewed and validated, and your travel is completed, we’ll process your refund for the price difference back to the original form of payment within 30 days.

Medical Devices and Medication

Review guidelines for flying with medications and medical devices before you travel. You may also call our accessibility assistance line at [404-209-3434](tel:14042093434) (dial 711 for relay services) for more information.

Powering a Medical Device

Please note, while electrical outlets are available onboard Delta aircraft, these are not made to support medical device use. We do not provide onboard sources of power for medical devices, so you must bring a source of battery power if you’re planning on bringing a device.

* You must bring batteries to power your medical device
* Your assistive device must have 150% of your actual flight time in battery life, regardless of how long you choose to use the item
* The appropriate number of batteries should be calculated using the manufacturer’s estimate for battery life while the device is in use
* You can look up the estimated departure and arrival times in [**My Trips**](https://www.delta.com/mytrips/), but assume it will be the time to get from departure gate to arrival gate

Medical Devices

We’re here to support you as you travel with your medication or medical device — even before you arrive at the airport. Search for a key term, medical device brand name or model to find information on policies and approved models.

Submit Search

Expand AllCollapse All

[Oxygen](https://www.delta.com/us/en/accessible-travel-services/assistive-devices-medication#expander-image-panel-tent_parsys_expander_0)

**Medical Oxygen On Board**

Delta customers may travel with their own Portable Oxygen Concentrator (POC) in partnership with our approved vendor, [OxygenToGo®.](https://oxygentogo.com/delta/) OxygenToGo can both approve your personal equipment for a flight (and ensure it aligns with FAA requirements) and also provide POCs or batteries to rent.

Delta does not accept or provide oxygen canisters and/or cylinders, tanks or other receptacles containing compressed or liquid oxygen on board any flights. This includes, but is not limited to, recreational and medical oxygen.

Customers traveling with a POC on a confirmed Delta flight should have their POC and battery requirements reviewed and approved at least 48 hours prior to departure for domestic travel, and 72 hours prior for international travel. Approval for travel with a POC is required for each separate reservation, regardless of previous POC travel authorization. Customers who do not notify Delta of Oxygen requirements at least 48 hours prior to departure may risk significant travel delays.

For more information, please review the [POC Frequently Asked Questions](https://oxygentogo.com/faqs/) or call 404-209-3434 (dial 711 for relay services).

If your travel is on a Delta partner airline, please refer to the partner airline for their specific requirements.

**How to Travel with a Portable Oxygen Concentrator (POC)**

1. Book your flight.
2. Submit the [POC Travel Authorization form.](https://oxygentogo.com/delta/delta-poc-form/) Gather the following information to help complete your form:
   * Name of customer using POC
   * Customer phone number
   * Customer email
   * Delta trip confirmation number
   * Departure date and departing flight number(s)
   * Return date and returning flight number(s)
   * Supplier of POC (either the customer or OxygenToGo)
   * Make and model of POC
   * Total number of batteries to bring on plane (Note: The DOT requires 150% of flight hours in battery hours)
   * LPM flow setting
3. Receive confirmation of your request for POC travel approval (or POC rental) from OxygenToGo via email.
4. Receive a call from OxygenToGo within 24 hours to review and confirm the number of charged batteries required for you to travel.
5. Get an approval notification statement via email within 24 hours. This approval means you’re ready to fly Delta with a POC.
6. Bring the approval statement with you to the departure gate. Do not put the statement in any checked bags.
7. Meet with an agent at the departure gate on your day of travel. Let them know you’re flying with a POC and confirm you have the correct number of fully charged batteries, as determined by OxygenToGo. If you skip this step and don’t confirm the correct amount of battery power with a gate agent, you may risk being denied boarding.

If you rented a POC, it will be sent to you overnight, with instructions for use and steps for how to return it after your trip.

If your travel is on a Delta partner airline, please refer to the partner airline for their specific requirements.

**POC Travel Requirements**

* Portable Oxygen Concentrators (POCs) must fit underneath the seat in front of you and not block passage to aisle
* Because the POC must go under a seat in front of you, customers with POCs may not sit in an exit row seat or a bulkhead seat (any seat with a wall in front of it)
* POCs must be approved by our partner [OxygenToGo](https://oxygentogo.com/delta/) 48 hours prior to departure (see Approved POCs to check for your specific unit)
* You must have 150% of battery life for your planned travel time as required by OxygenToGo (additional batteries as required by OxygenToGo)
* POC batteries may not be charged during the flight because it could damage the POC or the aircraft power system

**POC Battery Requirements**

* POC batteries may not be charged during the flight because it could damage the POC or the aircraft power system
* If not in use, batteries must be removed and packaged separately
* The POC battery terminal should be recessed and should not come into contact with any metal objects
* If you plan to use the POC on board the flight, you must have battery life for 150% of your total scheduled travel time prior to departure as determined by OxygenToGo in partnership with your healthcare provider

**Renting a POC**

If you need to fly with a Portable Oxygen Concentrator (POC) but don’t own one, you may rent one from [OxygenToGo.](https://oxygentogo.com/delta/) They can provide equipment for the plane ride only, or for your entire trip – both on board and on land.

If you don’t have sufficient POC battery power to meet the 150% requirement for travel, you may also rent additional batteries for your trip.

To rent a POC or batteries, review the POC Travel Checklist and then submit an online POC Travel Authorization form. OxygenToGo will contact you within 24 hours to review your information and itinerary.

**Approved POCs**

The following POCs are accepted on Delta, Delta Connection® and the Delta Shuttle®.  If you don’t see your POC listed, please contact [OxygenToGo](https://oxygentogo.com/delta/) at  866-692-0040  for approval.

* AirSep FreeStyle
* AirSep Focus
* AirSep Freestyle 5
* AirSep LifeStyle (Modified)\*
* Claire FreeStyle Comfort\*
* Delphi RS-00400 (EVO Central Air)
* DeVilbiss Healthcare iGo
* Inogen One
* Inogen One G2
* Inogen One G3
* Inogen One G4\*
* Inova Labs LifeChoice Activox
* Invacare SOLO 2
* International Biophysics LifeChoice/lnova
* Labs LifeChoice
* Invacare XPO2
* Oxlife Independence Oxygen Concentrator
* Oxus RS-00400
* Precision Medical EasyPulse
* Precision Medical EasyPulse 3
* Resmed AirCurve 10V Auto w/Resmed Power Station II
* Respironics EverGo
* Respironics SimplyGo
* Respironics Trilogy 100 Model RSP1054260
* SeQual Eclipse
* SeQual eQuinox
* SeQual Oxywell
* SeQual SAROS
* VBox Trooper

\*“FAA Approved” sticker required

[CPAP, Bi-PAP and VPAP](https://www.delta.com/us/en/accessible-travel-services/assistive-devices-medication#expander-image-panel-tent_parsys_expander_1)

The following devices can be used on board provided you have an independent power source (battery) that is [compliant with airline requirements](https://www.delta.com/us/en/baggage/prohibited-or-restricted-items/overview) and fits in an FAA approved storage location. The device must also have 150% of the actual flight time in battery life, regardless of how long you choose to use the device while on board.

If you do not intend to use your FAA approved PAP machine during your flight, you may bring it on board and are not required to travel with 150% of battery life for the flight time. The battery must still comply with airline requirements.

For international flights subject to onboard mask requirements, customers using PAP machines onboard must wear a mask or face covering that covers nose, mouth, and/or airway and cover any exhaust valves in the device, or tubing with a surgical mask.

Certain PAP devices are required to have a manufacturer label stating compliance with RTCA DO-160 Section 21 Cat H, meaning it can be used on board the aircraft. Please refer to the chart below for information about your device.

If you do not see your device listed, and it does not have the RTCA DO-160 Section 21 Cat H label, please contact our accessibility assistance line at [404-209-3434](tel:14042093434) for approval

| CPAP, BI-PAP and VPAP | | |
| --- | --- | --- |
| **Manufacturer** | **APPROVED MODELS** | **DO-160 Labeling Required?** |
| **APEX** | XT Fit, XT Sense, XT Prime, XT Auto | No |
| **3B Medical/BMC Medical** | LG2000, LG2A00, Luna II, CPAP, Luma II Auto CPAP | No |
| **Breas** | Z1 and Z2 |  |
| **DeVilbiss** | Bi-level S - DV55D, Sleep Cube DV51UK, Sleep Cube DV54UK-P, Intellipap Auto DV54D-HH | No |
| **Fishern Paykel** | Icon Premo | No |
| **Freedom** | BPS-150 IN, BPS-FD.1 | No |
| **HDM (Human Design Medical)** | Z1 CPAP and Z2 CPAP | No |
| **Philips Respironics** | A30, A40, DS 100, IN 101, REF 650P, System 1 Series 60, Simply Go | No |
| **Philips Respironics** | A-Flex, DS6TFLG | Yes |
| **Philips Respironics Bi-PAP** | Bi-PAP Auto: DS 700S, DS 750S, CA 751S, IN 701S, IN 751S, AU 751S  Bi-PAP Pro: DS 650S, CA 651S, IN 651S, AU 651S | Yes |
| **Philips Respironics Bi-PAP (cont.)** | Bi-PAP Auto: 760P, AH 760S, DS 760S, 761P, AU 761S, IN 761S, LA 761S, 761CA, CA 761S, GB 761S, FI 761S, SE 761S, PT 761S, NO 761S, 762P, DE 762S, 765P, FR 765S, 766P, JP 766S, 767P, CN 767S, DO 160G, DS 700S, IN 701S  Bi-PAP AVAPS: C-Series - 1060485, 1060486  Bi-PAP Plus: DS 600  Bi-PAP Pro: 660P, AH 660S, DS 660S, 661P, IN 661S, LA 661S, 661CA, CA 661S, FI 661S, SE 661S, ES 661S, PT 661S, NO 661S, 667P, CN 667S  Bi-PAP S/T: C-Series - 1061420, 1061421 | No |
| **Philips Respironics DreamStation** | DreamStation Auto | Yes |
| **Philips Respironics DreamStation** | DreamStation: DSX 200, 400, 500, 600 and 700; AHX 200, 400, 500, 600, 700, To GO DSG500s11 | No |
| **Philips Respironics REMstar** | REMstar: 150P, DS 150S, IN 151S, AU151S  REMstar Auto: DS 550S, CA 551S, IN 551S, AU 551S  REMstar Plus: DS 250S, CA 251S, IN 251S, AU 251S  REMstar Pro: DS 450S, CA 451S, IN 451S, AU 451S | Yes |
| **Philips Respironics REMstar** | REMstar Auto: FR 465S, 500M, 560P, AH 560P, DS 560S, 561P, 561CA, CA 561S, IN 561S, AU 561S, LA 561S, GB 561S, FI 561S, SE 561S, ES 561S, PT 561S, NO 561S, DE 562S, HL 564S, FR 565S, 566P, JP 566S, 567P, CN 567S, 568P, FR 568S, DS 500S, DS 510S, DS 510W, IN 501S, IN 511S, A-Flex 550P  REMstar Plus: DS 200, DS 200S, IN 201, IN 201S, 250P, 260P, AH 260S, DS 260S, 261P, IN 261S, LA 261S, 261CA, CA 261S, GB 261S, FI 261S, SE 261S, ES 261S, PT 261S, 267P, CN 267S[RL1] [LLM2]  REMstar Pro: FR 365S, 460P, AH 460S, DS 460S, 460P, 461CA, CA 461S, 461P, IN 461S, AU 461S, HL 461S, LA 461S, GB 461S, FI 461S, SE 461S, ES 461S, PT 461S, DE 462S, 466P, JP 466P, DS 400S, IN 401S | No |
| **Philips Respironics Synchrony** | Synchrony: LA1029756 (Note: approved for use above 10,000 ft, should be stowed for taxi, take-off and landing) | No |
| **Philips Respironics SystemOne** | SystemOne: All devices in the SystemOne family are approved | No |
| **Prisma Smart** | WM90TD | No |
| **RESmart** | Auto, G II Auto E-20-H-O (Note: humidifier accessories should be emptied of water and not used on board) | No |
| **ResMed** | S9 36001, 36004a, IPX1RX | Yes |
| **ResMed Aircurve** | Aircurve 10 ASV, 37042, 37043, 37044, 37215, 37216, 37229, 37230, 37291, 37410, 37411  Aircurve 10 CS PaceWave, 37060, 37061, 37062, 37069, 37070, 37114, 37275, 37276, 37276, 37277, 37278, 37279, 37280, 37281, 37282, 37283, 37284, 37341, 37354, 37369, 37438, 37459 | Yes |
| **ResMed Aircurve** | Aircurve 10 CS-A, 28281  Aircurve 10 CS-A TJ, 28280  Aircurve 10S, 37045, 37046, 37047, 37048, 37051, 37068, 37213, 37214, 37227, 37228, 37250, 37251, 37290, 37340, 37351, 37397, 37408, 37409 | Yes |
| **ResMed Aircurve** | Aircurve 10 ST, 37056, 37057, 37058, 37073, 37306, 37307, 37348, 37349, 37373, 37374, 37375, 37412, 37413  Aircurve 10 ST-A, 28210, 28211, 28219, 28323, 28326  Aircurve 10 V Auto 37050, 37051, 37052, 37053, 37054, 37055, 37059, 37109, 37211, 37212, 37225, 37226, 37238, 37239, 37248, 37249, 37261, 37262, 37267, 37272, 37289, 37391, 37392, 37406, 37407, 37481 | Yes |
| **ResMed Air/AirMini** | Air10  AirMini AutoSet, 38112, 38113, 38121, 38122, 38139, 38140, 38145  AirMini 38113, DN735  AirMini P10 (Note: this device should be placed in Airplane mode once the boarding door is closed and not re-enabled until after landing) | No |
| **ResMed AirSense** | AirSense 10 AutoSet:  37027, 37028, 37029, 37031, 37032, 37033, 37064, 37065, 37067, 37102, 37207, 37208, 37221, 37222, 37236, 37237, 37245, 37246, 37254, 37258, 37259, 37266, 37271, 37273, 37274, 37287, 37294, 37315, 37316, 37319, 37321, 37327, 37339, 37352, 37367, 37372, 37402, 37403, 37415, 37436, 37453, 37457  AirSense 10 AutoSet for Her: 37034, 37035, 37036, 37037, 37039, 37040, 37041, 37066, 37105, 37209, 37210, 37223, 37224, 37247, 37260, 37288, 37295, 37317, 37318, 37320, 37322, 37328, 37353, 37368, 37390, 37396, 37404, 37405, 37420, 37421, 37422, 37423, 37430, 37434, 37434, 37437, 37454, 37458 | No |
| **ResMed AirSense** | AirSense 10 CPAP: 37014, 37015, 37016, 37017, 37018, 37036, 37063, 37072, 37203, 37204, 37217, 37218, 37285, 37311, 37312, 37325, 37395, 37398, 37399, 37440, 37461  AirSense 10 Elite (S10 Elite with Integrated Humidifier): 37019, 37020, 37021, 37022, 37023, 37024, 37025, 37043, 37071, 37118, 37205, 37206, 37219, 37220, 37234, 37235, 37243, 37244, 37256, 37265, 37270, 37286, 37313, 37314, 37326, 37338, 37355, 37366, 37371, 37393, 37400, 37401, 37424, 37425, 37439, 37455, 37460  AirSense 10 Respond A, 37416  AirSense 10 Respond W, 37417 | No |
| **ResMed AirStart** | AirStart 10 APAP, 37008, 37009, 37202, 37241, 37365  AirStart 10 CPAP, 37002, 37004, 37201, 37240, 37364, 37370 | No |
| **ResMed Astral** | Astral 100, 27001, 27011, 27012, 27021, 27031, 27032, 27051, 27052, 27061, 27062, 27071, 27072, 27081, 27082, 27091, 27918  Astral 150, 27003, 27013, 27014, 27023, 27033, 27039, 27053, 27054, 27063, 27064, 27068, 27073, 27074, 27083, 27084, 27088, 27093 | No |
| **ResMed Climate Control Kit** | Climate Control Kit: 36875, 36876, 36905, 36915, 36917 | No |
| **ResMed LifeChoice Activox** | LifeChoice Activox: POC; XYC100, XYC100A, XYC100RA, XYC100RB, XYC102R, XYC100B, XYC100B-PRO, XYC100B-SPT, XYC100B-P4l, 20012 | No |
| **ResMed Limited** | Limited 20090542914 | No |
| **ResMed Lumis** | Lumis 100 VPAP S: 28001, 28002, 28003, 28004, 28005, 28006, 28007, 28008, 28009, 28010, 28011, 28012, 28013, 28302, 28303, 28304, 28322  Lumis 100 VPAP ST: 28101, 28102, 28103, 28104, 28105, 28106, 28107, 28108, 28109, 28306, 38305, 38307  Lumis 100 VPAP ST-A: 28201, 28221, 28313, 28332  Lumis 150 VPAP ST: 28110, 28111, 282112, 282113, 282114, 28115, 28116, 28117, 28118, 28119, 28120, 28121, 28122, 28123, 28124, 28125, 28308, 28309, 28310, 28311, 28312, 28314  Lumis 150 VPAP ST-A: 28202, 28203, 28204, 28205, 28206, 28207, 28216, 28220, 28222, 28223, 28226, 28315, 28316, 28317, 28318, 28320, 28333 | No |
| **ResMed Mobi** | Mobi, 35001, 35003 | No |
| **ResMed Power Station** | Power Station II (RPS II): 24921, 24923, 24925, 24926, 24946, 24947, 24959, 24960, 24961, 24962, 24963, 24964, 24981, 24990, 36821, 36822, 36823, 36824, 37342, 37343 | No |
| **ResMed S8** | S8 AutoScore II 33044  S8 AutoSet: 33105, 33138  S8 AutoSet II: 33129, 33141, 33150  S8 Autoset Vantage: 19420, 33112  S8 AutoSet Spirit: 19423, 19426, 33113, 33121, 33122, 33123, 33124, 33125, 33126  S8 AutoSet Spirit II: 33130, 33131, 33132, 33133, 33134, 33135, 33136, 33143, 33144, 33145, 33146, 33147, 33148 | No |
| **ResMed S8** | S8 AutoSet C: 33112, 33105, 33138, 33129, 33141, 33150, 33130, 33136, 33143, 33144, 33145, 33146, 33147, 33148  S8 Auto 25: 26104, 26105, 26125, 26126  S8 Compact: 19404, 33030  S8 Elite: 19413, 19414, 33021, 33026, 33027, 33028, 33031  S8 Elite II: 33021, 33039, 33040, 33041, 33042, 33043, 33045, 33062, 33072, 33073, 33074, 33075 | No |
| **ResMed S8** | S8 Escape: 19405, 19408, 19409, 19410, 33001, 33002, 33003, 33007, 33009, 33013, 33024, 33036, 33060  S8 Escape II, 33048, 33051,033052, 33054, 33060, 33061, 33064  S8 Lightweight, 33032  S8 Lightweight II, 33055  S8 Respond: 33125, 33128, 33137 | No |
| **ResMed S9** | S9 AutoSet: 36005, 36015, 36025, 36084, 36085, 36086, 36087, 36088, 36089, 36095, 36105, 36115, 36125, 36145, 36180, 36185, 36205, 36225, 36245, 36265, 36285, 36305, 36304, 36325, 36325A, 36345, 36365, 36375, 36385  S9 AutoSet 25: 36106, 36116, 36126, 23146, 36206, 36226, 36266, 36296, 36366  S9 AutoSet CS: 36100, 36110, 36120, 36140, 36200, 36220, 36240, 36260, 36360 | No |
| **ResMed S9** | S9 AutoSet CS PaceWave: 36160, 36170  S9 AutoSet CS-A: 36211, 36351, 36390  S9 AutoSet for Her: 36015, 36065, 36075  S9 H5I-23245237 (Note: humidifier should be emptied of water prior to boarding and not filled with water on board the aircraft)  S9 Elite: 36003, 36013, 36023, 36083, 36093, 36103, 36113, 36123, 36143, 36183, 36203, 36223, 36243, 36263, 36303, 36304, 36343, 36363, 36373 | No |
| **ResMed S9** | S9 Escape: 36001, 36011, 36021, 36081, 36091, 36121, 36141, 36201, 36221, 36261, 36301, 36361 (Note: units in this series should not be used with any humidifiers attached or wireless modules enabled)  S9 Escape Auto: 36002A, 36001, 36002, 36012, 36022, 36092, 36122, 36302, 36362  S9 VPAP Adapt: 36007, 36017, 36027, 36037, 36047, 36057, 36097, 36367, 36377  S9 VPAP Adapt SV: 26008, 26009, 26011, 26013, 26928 | No |
| **ResMed S9** | S9 VPAP Adapt SV-A: 36331  S9 VPAP Auto: 36006, 36016, 36026, 36096  S9 VPAP S: 36004, 36014, 36024, 36094, 36114, 36124, 36144, 36204, 36224, 36244, 36264, 36284, 36304  S9 VPAP ST: 36008, 36018, 36028, 36098, 36108, 36118, 36128, 36148, 36208, 36228, 36248, 36368, 36378  S9 VPAP ST-A: 36009, 36039, 36049, 36059, 36099, 36119, 36129, 36159, 36169, 36209, 36219, 36239, 36339, 36359, 36379 | No |
| **ResMed Sleep Mate** | Sleep Mate 10 Auto 37418  Sleep Mate 10 Elite 37419 | No |
| **ResMed Stellar** | Stellar 100: 24151, 24152, 24153, 24154, 24155, 24156, 24157, 24158, 24159, 24163, 24164, 24166, 24168, 24170  Stellar 150: 24140, 24141, 24142, 24143, 24144, 24145, 24146, 24147, 24149, 24160, 24161, 24162, 24165, 24167, 24169 | No |
| **ResMed VPAP** | VPAP Auto   25  VPAP IV: 26102, 26103, 26106, 26107, 26108, 26109, 26123, 26127  VPAP S: 26119, 26120  VPAP ST: 26110, 26120  VPAP IV ST: 26112, 26113, 26114, 26115, 26116, 26117, 26118, 26124  26101, 26121, 26119, 26120, 26110, 26111, 26121, 26122 | No |
| **Somnetics International** | Transcend family of CPAP devices | No |
| **Teijin** | Sleep Mate S9 CN164N1828 | No |
| **Tivan BiPap** | 50 | No |
| **Transcend Auto** | B15E19417, BFIP21 | No |
| **Weinmann** | 20E, Sonno Balance E | No |

[Respirators and Ventilators](https://www.delta.com/us/en/accessible-travel-services/assistive-devices-medication#expander-image-panel-tent_parsys_expander_2)

For clearance to travel with a respirator or ventilator, please contact us at [404-209-3434](tel:14042093434) at least 48 hours in advance of your flight.

The following devices can be used on board provided you have an independent power source (battery) that is [compliant with airline requirements](https://www.delta.com/us/en/baggage/prohibited-or-restricted-items/overview) and fits in an FAA approved storage location. The device must also have 150% of the actual flight time in battery life, regardless of how long you choose to use the device while on board.

For international flights subject to onboard mask requirements, customers using FAA approved respirators/ventilators onboard must also wear a mask or face covering that covers their mouth, nasal cannula and/or airway and cover any exhaust valves in the device.

Certain respirators/ventilators are required to have a manufacturer label stating device compliance with RTCA DO-160 Section 21 Cat H, meaning it can be used on board the aircraft. Please refer to the chart below for information about your device.

| Respirators and Ventilators | | |
| --- | --- | --- |
| **Manufacturer** | **Approved Model** | **DO-160 Label Required** |
| **CareFusion (formerly Viasys)** | Pulmonetics - LTV 800, LTV 900, LTV 950, LTV 1000, LTV 1100, LTV 1150, LTV 1200, LTMII, SprintPack | No |
| **DeVilbiss** | 6910DPR | No |
| **Mediq Tefa** | Vivo 40, Vivo 50 | No |
| **Newport** | HT50 | No |
| **Philips** | BIPAP A40 | Yes |
| **Puritan Bennett (Covidien)** | LP10, LP20, LP6/+ | No |
| **ResMed** | Astral 150 | Yes |
| **Respironics** | Trilogy 100, Trilogy 200 | Yes |
| **Respironics** | Smart Monitor 2PS 1014557 | No |

[Portable Dialysis Machines](https://www.delta.com/us/en/accessible-travel-services/assistive-devices-medication#expander-image-panel-tent_parsys_expander_3)

Delta permits customers to carry their portable dialysis machine onboard at no additional charge and without medical approval. We encourage customers to plan their dialysis treatment accordingly, as use of the portable dialysis machine is not allowed during flight.

For more information, customers can call our accessibility assistance line at 404-209-3434 (dial 711 for relay services).

[Pumps and Suction Devices](https://www.delta.com/us/en/accessible-travel-services/assistive-devices-medication#expander-image-panel-tent_parsys_expander_4)

Devices listed can be used onboard without medical approval provided you have an independent power source (battery) that is compliant with airline requirements and fits in an FAA-approved storage location.

Customers traveling with an assistive device must also have 150% of their actual flight time in battery life, regardless of how long you may choose to use the device as a carry-on item.

If you do not see your device listed, please contact us at [404-209-3434](tel:14042093434) for approval.

| Pumps and Suction Devices | | |
| --- | --- | --- |
| MANUFACTURER | **APPROVED MODELS** | **LABEL REQUIRED?** |
| ART INSTITUTE | Power Smile, KS-700 | No |
| LAERDAL | 78 00 00 | No |
| MEDTRONIC | Paradigm Insulin Pump - MMT-722 (**Note:** If device is equipped with the MiniLink Transmitter (MMT-7703), RF transmit function must be turned off during takeoff/landing.) | No |
| NUTRICIA | Flocare Infinity | No |
| SHINEI | Smile Care KS-1000  (NOTE: This suction device should only be used above 10,000 feet when larger electronics are allowed to be used and turned off during taxi, takeoff and landing) | No |
| SMITHS MEDICAL | vCADD Duodopa-1400 | No |
| SMITHS MEDICAL | CADD Legacy 1-6400 | No |
| SMITHS MEDICAL | CADD Legacy PCA-6300 | No |
| SMITHS MEDICAL | CADD Legacy Plus-6500 | No |
| SMITHS MEDICAL | CADD MS 3 | No |
| SMITHS MEDICAL | CADD MS 3  7400 | No |
| SMITHS MEDICAL | CADD Prizm 6101 | No |
| SMITHS MEDICAL | CADD Solis | No |
| SMITHS MEDICAL | CADD Solis VIP | No |
| SMITHS MEDICAL | Deltec Cozmo Insulin Pump-1700 | No |
| SMITHS MEDICAL | Deltec Cozmo Insulin Pump-1800 | No |
| SMITHS MEDICAL | Prizm Plus-21-6101 | No |
| SUNRISE MEDICAL-DEVILBISS VACU-AIDE | 7305D, 7305P, 7310P, 7314P-D | No |

[EFT Devices](https://www.delta.com/us/en/accessible-travel-services/assistive-devices-medication#expander-image-panel-tent_parsys_expander_5)

Electric Field Therapy (EFT) devices are devices that use a low intensity electrical field to treat cancer.  Delta has approved 2 devices for onboard use:

* Novocure (trade name Optune) Model: NovoTTF-100A, which is approved for use during all phases of flight. It is limited to 2 spare batteries on domestic flights, properly packaged in your carry-on. No spare batteries permitted on international flights.
* Novocure (trade name Optune) Model: NovoTTF-200A, which is approved for use above 10,000 ft. only. Should be stored appropriately for taxi, takeoff, and landing.

Customers traveling with an assistive device must also have 150% of their actual flight time in battery life, regardless of how long you may choose to use the device as a carry-on item.

[Traveling with Medication](https://www.delta.com/us/en/accessible-travel-services/assistive-devices-medication#expander-image-panel-tent_parsys_expander_6)

For optimal safety and health, always carry your medication with you in your carry-on baggage, rather than in checked baggage. Our galleys are not equipped to refrigerate or store medication and Delta employees are not permitted to assist in administering medication. If your medication requires refrigeration, please plan to travel with a [personal cooling method](https://www.delta.com/us/en/baggage/prohibited-or-restricted-items/overview) like an insulated travel cooler. You can store this under the seat in front of you. Like a wheelchair or other medical device, we can also help stow your cooler at the front or back of the aircraft if space permits. Your method of cooling must [meet all FAA requirements](https://www.delta.com/us/en/baggage/prohibited-or-restricted-items/overview).

Outside of typical [carry-on baggage restrictions](https://www.delta.com/us/en/baggage/carry-on-baggage) for liquids, the TSA allows larger amounts of medically necessary liquids, gels, and aerosols in reasonable quantities for your trip, but you must declare them to security officers at the checkpoint for inspection. It is recommended, but not required, that your medications be labeled to facilitate the security process.  The final decision rests with the TSA supervisor on whether an item is allowed through the checkpoint.  Please visit [TSA.gov](https://www.tsa.gov/) for more information.

Although we are aware of various state laws that allow medical marijuana possession, the TSA has stated that possession of marijuana, even medical marijuana, is illegal under federal law and that it will refer customers traveling with marijuana to law enforcement authorities. Accordingly, we do not allow customers to transport marijuana on our flights.

**IV Devices and Other Medications Requiring Needles**

If you use needles or syringes to take medication, you are permitted to carry on your medication and syringes in your carry-on baggage as long as you also have medication that has a prescription label identifying the medication and a manufacturer's name or pharmaceutical label. Bring your prescription information that associates these medication, syringes and other medical equipment to you.

You may use an IV at your seat as long as its use does not interfere with or have the potential to interfere with the deployment of the overhead oxygen masks or create an unreasonable risk to the safety of customers or crew members. You must be able to use the IV device to administer medication without the assistance of any airline employee.

Please alert the cabin crew if you have used any needles during flight so they may provide you with a medical sharps disposal container.

[Prosthetics](https://www.delta.com/us/en/accessible-travel-services/assistive-devices-medication#expander-image-panel-tent_parsys_expander_7)

**Going Through Airport Security**

When going through airport security checkpoints, you are not required to remove your prosthesis. We recommend keeping your prosthesis assistance kit in your carry-on bag in case your flight experiences any unexpected delays.

**While Boarding and In Flight**

There is no additional charge for your prosthesis, and it is not counted towards your baggage allowance. If needed, you may request pre-boarding at the gate for extra time to board the aircraft and stow your items. Please note that wheelchairs have priority for onboard stowage space, but if there are no requests to stow collapsible wheelchairs, other prostheses or assistive devices can be stowed ahead of all other bags.

Trained Service Animals

Find guidance below on your service animal eligibility, step-by-step form instructions and generally what to expect when flying with a service animal.

In-page Links

* [Submit a Service Animal Request, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/service-animals#submit)
* [Review Service Animal Guidelines, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/service-animals#guidelines)
* [Understand Travel with a Service Animal, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/service-animals#experience)
* [Explore Frequently Asked Questions, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/service-animals#faq)

Submit a Service Animal Request

We understand how important your service animals are to you. Before you submit a service animal request, please review eligibility and complete the necessary forms from the DOT linked below.

1. Review Eligibility

To ensure a safe and enjoyable journey for all, your service animal must adhere to our eligibility requirements. Your service animal must:

* Be a dog fully-trained to assist a person with a disability (service animals in training are not eligible)
* Be up-to-date on all vaccinations
* Fit within the foot space (“footprint”) of your seat and not intrude into the aisles or space of other customers
* Refrain from displaying aggressive or inappropriate [animal behavior, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/service-animals#behavior)

Emotional support animals are not recognized as service animals. Please review the [Pet Travel Guidelines](https://www.delta.com/us/en/pet-travel/overview) for how to travel with your pet.

2. Download and Complete DOT Service Animal Forms

The DOT requires the Service Animal Air Travel form for all service animals. Flights that are 8 hours or more also require the Relief Attestation form. Submit completed forms and a service request to Delta at least 48 hours before departure. If you need help with the forms, please bring printed copies on your day of travel to the airport, where an agent will assist you. (If you prefer not to print the form, first download a free [Adobe Acrobat Reader](https://get.adobe.com/reader/) to complete the form on your computer, and then submit it to Delta electronically).

* [DOT Service Animal Air Travel Form](https://www.delta.com/us/en/accessible-travel-services/SVAN-form)
* [DOT Relief Attestation Form](https://www.delta.com/content/dam/delta-www/pdfs/usdot-service-animal-relief-attestation-form.pdf)

3. Submit Forms and Service Request to Delta

Select “Submit Completed Forms” below to send us your DOT forms and complete your service request. Be sure to check the “Trained Service Animal” box in Step 4 as you complete all the steps.

[**Submit Completed Forms**](https://www.delta.com/contact-us/accessibility-service-request)

Review Service Animal Guidelines

Know more about what to expect when traveling with a service animal.

Expand AllCollapse All

[Animal Vaccinations](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-tent_parsys_expander_0)

All traveling service animals must be fully vaccinated and at least 4 months old. (Puppies may be vaccinated for rabies at 3 months old, and then a 30-day wait period must apply for the vaccine to become fully effective before they’re allowed to fly at 4 months). If the dog is older than 15 months and previously vaccinated for rabies, but the vaccination has since expired, they are allowed to fly immediately following a rabies booster shot without a 30-day wait period.

Please complete the [DOT Service Animal Air Travel Form](https://www.delta.com/us/en/accessible-travel-services/SVAN-form) to attest to the animal’s health and vaccine status. 

[Aircraft Seat Regulations for Animals](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-tent_parsys_expander_1)

You may not sit in an exit row when traveling with a service animal. If an exit row seat is selected, you’ll be reassigned to another seat at the gate. Service animals may not occupy another customer’s space at any time and should be placed in your lap or on the floor (foot space) in front of you. Animals are not permitted to eat from tray tables.

If a single seat cannot accommodate both you and your service animal without causing an obstruction, you may:

* Purchase an additional ticket to allow your service animal to occupy the floor space in front of the purchased seat (tickets should be purchased together to receive the same rate)
* Check your service animal to a holding area below the cabin without additional charges

[Animal Behavior](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-tent_parsys_expander_2)

Your service animal will not be permitted to fly if it displays disruptive or aggressive behavior, such as:

* Growling
* Biting
* Lunging
* Jumping on others
* Relieving itself in any area not designated as an approved animal relief area
* Barking excessively (except when in response to a handler’s needs)
* Eating off seatback tray tables

[International Requirements and Restrictions](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-tent_parsys_expander_3)

Some countries prohibit the entry or transit of animals. Visit the local government’s consulate to review regulations for international animal travel and also review our [International Animal Travel Guidelines](https://www.delta.com/us/en/pet-travel/international-connection-pet-travel).

Understand Travel with a Service Animal

From check-in through arrival, we want you and your service animal to feel well-cared for as you travel.

Expand AllCollapse All

[Check-In](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-parsys_expander_copy_0)

With a service animal you can check in as usual, whether from home on the [Fly Delta app](https://www.delta.com/us/en/delta-digital/mobile) or at the airport. You’re not required to visit the check-in counter for your service animal, but we recommend having the necessary DOT form handy to help you save time at the airport. For assistance filling out forms, feel free to speak to a Delta agent.

Service animals do not count against your carry-on allowance. We don’t charge fees for transporting trained service animals or their assistive devices, even if they are checked. Your service animal’s kennel, whether occupied or not, is considered an assistive device and exempt from baggage fees. Additional but essential items for your animal, such as a bed or food, travel free of charge.

**Pet Relief Areas**

All airports in the U.S. offer designated animal relief areas. Delta agents can help you find these areas and also escort you through security if needed.

[Boarding](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-parsys_expander_copy_1)

You may elect to board during the pre-boarding call or wait to board with your [zone number](https://www.delta.com/us/en/check-in-security/boarding-priority).

[On Board](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-parsys_expander_copy_2)

Service animals may not occupy a seat or encroach upon another customer’s space in any way. They are allowed on your lap, in your foot space or in a neighboring foot space if you purchased an additional ticket for your animal (if seat is vacant). Your animal must remain with you at all times.

[Arrival](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-parsys_expander_copy_3)

If you had assistance boarding, an airport representative can also assist you in deplaning.

To find the nearest animal relief area or for additional support, please speak with a Delta agent.

Frequently Asked Questions

Expand AllCollapse All

[What if I have a service animal in training?](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-r_expander_579171538_0)

In most cases, a service animal in training does not qualify as a recognized service animal. However, a service animal in training may travel with a professional trainer en route to the owner.

[Can I enter a Delta Sky Club with a service animal?](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-r_expander_579171538_1)

The Delta Sky Club policy for trained service animals is the same as the policy on a Delta aircraft. Review the [Service Animal Guidelines, Go to footer note](https://www.delta.com/us/en/accessible-travel-services/service-animals#guidelines) above to understand our animal behavior policies for admittance.

[What if I have multiple service animals?](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-r_expander_579171538_2)

A maximum of 2 service animals are permitted to travel. Before traveling you must:

* Ensure you’ll have adequate floor and/or lap space to accommodate both animals, which may require purchasing additional tickets
* Complete and submit the required DOT documents for each animal, ideally 48 hours or more before departure

[What if my trained service animal is a member of the National Service Animal Registry (NSAR)?](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-r_expander_579171538_3)

Our policies and procedures still apply to customers with NSAR memberships. If you still have questions after reviewing the guidelines here, please call our accessibility assistance line at [404-209-3434](tel:4042093434) (dial 711 for relay services).

[Are there any advisories impacting travel with a trained service animal?](https://www.delta.com/us/en/accessible-travel-services/service-animals#expander-image-panel-r_expander_579171538_4)

Review the advisories below to prepare for travel with a service animal

* [CDC Issues Suspension Into the U.S. for Dogs from High Risk Countries](https://www.delta.com/us/en/advisories/other-alerts/animal-travel-suspension)

Blind, Low Vision, Deaf or Hard of Hearing Travelers

We’re here to provide assistance if you have a sensory disability, such as being Hard of Hearing, Deaf, have Low Vision, are Blind or have a Speech or Communication Disability. We offer accessibility services for your travel day, including assistance communicating, checking in, boarding, deplaning or while connecting to another flight.

Blind or Low Vision

Although you are never required to self-disclose your disability, we’re here to assist if you’d like assistance boarding, deplaning or making a connecting flight. Use your judgment to make a disclosure that would be helpful for your travel needs.

For sighted assistance, fill out the Accessibility Service Request form in [**My Trips**](https://www.delta.com/mytrips/) after you have made your reservation. Though not required, we request that customers to notify us if they are [**traveling with a service animal**](https://www.delta.com/us/en/accessible-travel-services/service-animals).

[**Find Service Animal Information**](https://www.delta.com/us/en/accessible-travel-services/service-animals)

Deaf or Hard of Hearing

At your request, our personnel are available to assist you in boarding, deplaning and connecting between flights. Contact us Online via our Accessibility Service Request form in [**My Trips**](https://www.delta.com/mytrips/) after you have made your reservation, or by calling us at our accessibility assistance line [**404-209-3434**](tel:4042093434) (dial 711 to access the FCC’s Telecommunications Relay Service). This service is available 24 hours a day, 7 days per week.

Speech and Communication-Related Disabilities

If you have a speech or communication-related disability, you can indicate your preference of assistance by filling out the Accessibility Service Request form in [**My Trips**](https://www.delta.com/mytrips/). You are never required to disclose your disability, but we’re ready to assist you with communication if you request it.

Dietary Needs & Allergies

We’re committed to helping you travel comfortably. While we are unable to guarantee a peanut-free or allergen-free flight or prohibit other customers from carrying these products on board, we strive to make reasonable accommodations for your needs. Review the provided information, visit [Special Meal Requests](https://www.delta.com/us/en/onboard/food-and-beverage/special-meals) or reach us at [404-209-3434](tel:4042093434) (dial 711 for relay services).

Peanut Allergies

When you notify us that you have a peanut allergy, we will:

* Refrain from serving peanuts and peanut products onboard your flight, offering non-peanut snacks instead
* Accommodate early boarding requests if you would like to clean your seat area for traces of allergens
  + Please notify a gate agent that you would like to pre-board
  + You must bring your own cleaning materials
* Assist with seat changes if needed due to an allergy or other health needs
  + You can notify a gate agent prior to boarding, or you can ask a flight attendant for assistance on board

We  recommend that you bring appropriate medications on board (e.g., EpiPen®).

To notify us of a peanut allergy for an upcoming flight, please visit [My Trips](https://www.delta.com/mytrips/search%22%20/t%20%22_self) to fill out the Accessibility Service Request form or call our Accessibility Services team at [404-209-3434](tel:4042093434). If your trip includes travel with a partner airline, please also [contact the carrier](https://www.delta.com/us/en/airline-partners/overview) about your peanut allergy to ensure a seamless experience.

Tree Nut, Food, Pet or Other Allergies

When you notify us that you have a tree nut, food, pet or other severe allergy, we will:

* Accommodate early boarding requests if you would like to clean your seat area for traces of allergens
  + Please notify a gate agent that you would like to pre-board
  + You must bring your own cleaning materials
* Assist with seat changes if needed due to an allergy or other health needs
  + You can notify a gate agent prior to boarding, or you can ask a flight attendant for assistance on board

We recommend that you bring appropriate medications on board (e.g., EpiPen ® or Benadryl)

To notify us of an allergy for an upcoming flight, please visit [My Trips](https://www.delta.com/mytrips/search%22%20/t%20%22_self) to fill out the Accessibility Service Request form or call our Accessibility Services team at [404-209-3434](tel:4042093434). If your trip includes travel on one of our partner airlines, please also [contact the carrier](https://www.delta.com/us/en/airline-partners/overview) to learn more about their allergy procedures to ensure a seamless experience from beginning to end.

Special Meal Requests

We offer a variety of special meals, like vegetarian, diabetic, low-sodium and low-cholesterol meals to comply with special dietary requirements on flights that have scheduled meal service. Additionally, we provide a host of meals that meet religious requirements.

Explore [Special Meal Requests](https://www.delta.com/us/en/onboard/food-and-beverage/special-meals) to review how to request a meal, in addition to which meals are available.

Additional Assistance

If you require additional assistance at the airport, onboard your flight, when traveling with a caregiver, and when contacting the TSA or DOT, we can assist. Review the ways that we can help as you travel.

At the Airport & Onboard

Our teams work hard to make sure you receive the excellent service you expect, even if you need extra accessible assistance at the airport or on your flight.

Security Screening

Airport security screening is required for all customers, but if you would prefer a pat down screening, please notify a TSA agent. Private screenings are available on request. If you take advantage of our [provided wheelchair service,](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services) you will be escorted through security by your attendant.  If you or someone you're traveling with has a disability, medical condition or other circumstance and would like additional assistance or if you have any questions about the security screening process, please call the [TSA Cares](https://www.tsa.gov/travel/passenger-support) helpline at [855-787-2227](tel:18557872227) prior to your trip.  
  
Multi-Sensory Rooms

To make travel more accessible and enjoyable for individuals with sensory sensitivities and their families, we have created a supportive and safe environment within our multi-sensory rooms. Located at Hartsfield-Jackson Atlanta International Airport (ATL) on the F Concourse and at New York-LaGuardia International Airport (LGA) in Terminal C, these rooms include calming colors, sounds and activities including a small mock-up of an aircraft with seats for those who would like to familiarize themselves with air travel in a controlled environment in LGA. To receive access to either room, please look for one of our Red Coats – our elite airport customer service experts, identifiable by their bright red uniforms.

Flight and Gate Information

At most airport locations, monitors display flight information at the gate and at check-in. Gate agents also provide verbal flight information including boarding announcements at the gate. We also provide additional resources for passengers who [have sensory disabilities such as being Blind, Low Vision, Deaf or Hard of Hearing](https://www.delta.com/us/en/accessible-travel-services/blind-deaf-or-hard-of-hearing).

Boarding, Deplaning and Connecting Assistance

If you need assistance with boarding, deplaning or connecting to your next flight, you can **message us**, go to the Accessibility Service Request section in My Trips, or call us at 404-209-2424.

Accessible Seating

Seats at the front of the plane are reserved for customers with a fused or immobile leg, service animal, or those who require the use of an aisle chair. For more information, review boarding with an aisle chair in [Wheelchair Services](https://www.delta.com/us/en/accessible-travel-services/wheelchair-services). To let us know which seat will best meet your needs, you can **message us** or call us at 404-209-3434.

Extra Seat Space

Ensuring your comfort while traveling with us is our priority. For customers who need extra space beyond the standard Economy Seat — which features 31-32” of legroom and a 17.2” width — you can request to be reseated next to an empty seat or upgrade to First/Business class for an additional fee. Another option is to book an additional seat for extra space.  If you have questions, **message us** or call us at [800-221-1212](tel:18002211212). We’re happy to provide you with an FAA-approved seatbelt extension, but personal seatbelt extensions are not allowed.

Traveling with a Communicable Disease or Infection

If you’re traveling with a communicable disease or infection, you may travel if you possess a medical certificate describing the conditions and precautions that prevent the transmission of the disease during your flight. As a customer, you and all Delta associates must be able to act upon the conditions outlined in the medical certificate. For clearance to fly with a communicable disease or infection, **message us** or contact our accessibility assistance line at [404-209-3434.](tel:14042093434)

Traveling with a Safety Assistant or Caregiver

You can purchase a ticket for a companion or personal care assistant to accompany you if needed. At the airport on the day of departure, Delta may require that you arrange for a personal care assistant or safety assistant to accompany you in the following circumstances:

* When you are unable to comprehend or respond to safety related instructions
* When you have both a hearing and vision disability that prevents you from establishing a means of communication with Delta personnel sufficient to receive the safety briefing
* When you have a mobility disability that physically prevents you from assisting in your own evacuation during an emergency

Individuals who are not ticketed for travel but need to provide assistance to a customer are allowed past security checkpoints. They must check-in at the ticket counter to receive a pass that allows them through security without a ticket.

Contacting the TSA or DOT

We strive to ensure our services and aircraft are accessible to all individuals with disabilities, and aim to provide convenient and comfortable service for all of our customers. If you have concerns regarding discrimination, accommodations or services related to any passengers, please let us know.

Contacting a Delta Complaint Resolution Official (CRO)

Our CROs have been specially trained on Department of Transportation (DOT) disability regulations and Delta policy. They are available at all airport locations during operating hours and will be glad to respond to your concerns at the airport.

If you have concerns but are not traveling at the moment, you can **message us** or speak to a representative at [404-209-3434.](tel:14042093434)

Expand AllCollapse All

[Contacting the Transportation Security Administration (TSA)](https://www.delta.com/us/en/accessible-travel-services/additional-assistance#expander-image-panel-tent_parsys_expander_0)

Though we encourage you to reach out to a Delta Representative first by **messaging us** or by phone at [404-209-3434](tel:14042093434), (dial 711 for relay services), you can also contact TSA Cares. TSA Cares is a toll-free helpline to provide information and assistance to passengers with disabilities and medical conditions and their families before they fly. Travelers can call [855-787-2227](tel:18557872227) if they have questions about screening policies, procedures or what to expect when they arrive at the airport security checkpoint.

Travelers who are Deaf or Hard of Hearing can use a relay service to contact TSA Cares or can e-mail [**TSA-ContactCenter@dhs.gov**](mailto:TSA-ContactCenter@dhs.gov). Locate more information about traveling with disabilities and medical needs at: [**tsa.gov**](http://www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions)**.**

[Contacting the U.S. Department of Transportation (DOT)](https://www.delta.com/us/en/accessible-travel-services/additional-assistance#expander-image-panel-tent_parsys_expander_1)

If you have any questions, concerns or feedback, we welcome you to share directly with our [Customer Care, opens in a new window](https://www.delta.com/us/en/need-help/overview) team. You may also contact the U.S. Department of Transportation, Aviation Consumer Protection with your comments and questions, using one of these methods at <http://www.transportation.gov/airconsumer>.

The Air Carrier Access Act prohibits discrimination on the basis of disability in air travel and requires air carriers to accommodate the needs of passengers with disabilities. Download the U.S. Department of Transportation regulations for [**Non-Discrimination on the Basis of Disability in Air Travel**](https://www.delta.com/content/dam/delta-www/pdfs/ACAA_Final_Rule_May_2008.pdf)**.**

You can also receive a **copy by mail by**calling the:

* Toll-Free Hotline for Air Travelers with Disabilities at [800-778-4838](tel:18007784838) (voice) or [800-455-9880](tel:18004559880) (TTY), or the
* Aviation Consumer Protection Division at [202-366-2220](tel:12023662220) (voice) or [202-366-0511](tel:12023660511) (TTY), or send a written request to the mailing address listed below.

**Mailing Address:**  
**Aviation Consumer Protection Division, C-75  
U.S. Department of Transportation  
1200 New Jersey Ave S.E.  
West Building Room W96-432  
Washington, DC 20590**